



**4 x 4 4K HDMI Matrix Switch with Scaler  
VM6404H  
User Manual**



## EMC Information

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**FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

The device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**Warning:** This equipment is compliant with Class A of CISPR 32. In a residential environment, this equipment may cause radio interference.

### KCC Statement

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## RoHS

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This product is RoHS compliant.



## Safety

This product has been classified as Information Technology Equipment.

### SJ/T 11364-2006

The following contains information that relates to China.

部件名称	有毒有害物质或元素					
	铅	汞	镉	六价铬	多溴联苯	多溴二苯醚
电器部件	●	○	○	○	○	○
机构部件	○	○	○	○	○	○

- : 表示该有毒有害物质在该部件所有均质材料中的含量均在SJ/T 11363-2006规定的限量要求之下。
- : 表示符合欧盟的豁免条款，但该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T 11363-2006的限量要求。
- ×: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T 11363-2006的限量要求。

## User Information

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### Online Registration

Be sure to register your product at our online support center:

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International	<a href="http://eservice.aten.com">http://eservice.aten.com</a>
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### Telephone Support

For telephone support, call this number:

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International	886-2-8692-6959
China	86-400-810-0-810
Japan	81-3-5615-5811
Korea	82-2-467-6789
North America	1-949-428-1111
United Kingdom	44-175-3539-121

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### User Notice

All information, documentation, and specifications contained in this manual are subject to change without prior notification by the manufacturer. The manufacturer makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties as to merchantability or fitness for any particular purpose. Any of the manufacturer's software described in this manual is sold or licensed *as is*. Should the programs prove defective following their purchase, the buyer (and not the manufacturer, its distributor, or its dealer), assumes the entire cost of all necessary servicing, repair and any incidental or consequential damages resulting from any defect in the software.

The manufacturer of this system is not responsible for any radio and/or TV interference caused by unauthorized modifications to this device. It is the responsibility of the user to correct such interference.

The manufacturer is not responsible for any damage incurred in the operation of this system if the correct operational voltage setting was not selected prior to operation. PLEASE VERIFY THAT THE VOLTAGE SETTING IS CORRECT BEFORE USE.

## Package Contents

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The VM6404H package consists of:

- ◆ 1 VM6404H 4 x 4 4K HDMI Matrix Switch with Scaler
- ◆ 1 Power Cord
- ◆ 1 IR Remote Control
- ◆ 1 IR Receiver
- ◆ 1 Mounting Kit
- ◆ 1 User Instructions\*

Check to make sure that all the components are present and that nothing got damaged in shipping. If you encounter a problem, contact your dealer.

Read this manual thoroughly and follow the installation and operation procedures carefully to prevent any damage to the unit, and/or any of the devices connected to it.

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\* Features may have been added to the VM6404H since this manual was published. Please visit our website to download the most up-to-date version.

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Manual Date: 2017-07-05

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## About this Manual

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This User Manual is provided to help you get the most from your VM6404H system. It covers all aspects of installation, configuration and operation. An overview of the information found in the manual is provided below.

**Chapter 1, Introduction**, introduces you to the VM6404H system. Its purpose, features and benefits are presented, and its front and back panel components are described.

**Chapter 2, Hardware Setup**, describes how to set up your VM6404H installation.

**Chapter 3, Front Panel Configuration**, explains the fundamental concepts involved in operating the VM6404H at the local site via the front panel LCD display using pushbuttons.

**Chapter 4, Browser Operation**, provides a complete description of the VM6404H's Browser Graphical User Interface (GUI), and how to use it to remotely configure and operate the VM6404H.


**Chapter 5, RS-232 Protocol Commands**, provides a complete list of the serial control protocol commands used when utilizing the RS-232 Serial Port so that an extra source device can be utilized in the installation.

**An Appendix**, provides specifications and other technical information regarding the VM6404H.

## Conventions

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This manual uses the following conventions:

- Monospaced      Indicates text that you should key in.
- [ ]                Indicates keys you should press. For example, [Enter] means to press the **Enter** key. If keys need to be chorded, they appear together in the same bracket with a plus sign between them: [Ctrl+Alt].
- 1.                 Numbered lists represent procedures with sequential steps.
- ◆                 Bullet lists provide information, but do not involve sequential steps.
- Indicates selecting the option (on a menu or dialog box, for example), that comes next. For example, Start → Run means to open the *Start* menu, and then select *Run*.
-                 Indicates critical information.

## Product Information

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For information about all ATEN products and how they can help you connect without limits, visit ATEN on the Web or contact an ATEN Authorized Reseller. Visit ATEN on the Web for a list of locations and telephone numbers:

International	<a href="http://www.aten.com">http://www.aten.com</a>
North America	<a href="http://www.aten-usa.com">http://www.aten-usa.com</a>

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# Chapter 1

## Introduction

### Overview

---

The ATEN VanCryst VM6404H 4 x 4 4K HDMI Matrix Switch with Scaler is a versatile solution that provides an easy way to route high definition video and audio from any of 4 HDMI sources to any of 4 HDMI displays at the same time. As a Matrix Switch, each input can be independently connected to any or all outputs, giving you the ultimate in flexibility and control in any multi-display audio/video installation.

The VM6404H features Seamless Switching, which employs FPGA matrix system architecture to seamlessly switch between multiple sources and multiple displays. With EDID Expert technology, the VM6404H selects the optimum EDID settings for smooth power-up and the highest quality display. It also features a high-performing scaling engine that converts the video resolution into the display's native resolution to give you the best image quality in multiple resolutions up to 4K.

You can easily configure the VM6404H via the front panel LCD display and pushbuttons, and through the use of an IR Remote Control. The LCD provides a quick view of all port connections, and lets operators access the unit's built-in configuration utility.

Furthermore, the VM6404H allows convenient configuration and operation via an intuitive Graphical User Interface (GUI) using any web browser. The web GUI provides you with advanced features which include easy setup of custom Video Wall and Digital Signage configurations that can be saved and recalled. Because your VM6404H can be controlled over a standard TCP/IP connection, it conveniently integrates into any existing network for easy remote access. For complete system and install integration, serial control is standard through the VM6404H's built-in RS-232 port that allows the switch to be controlled through a high-end controller or PC.

The VM6404H is an ideal solution for applications that require HDMI outputs from multiple sources to be conveniently delivered to multiple destinations, such as for stage presentations, competitions, control centers, and system installations that require real-time reports.

## Features

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- ◆ Connects up to 4 HDMI sources to any of 4 HDMI displays
- ◆ Scaler – features a video scaling function to integrate a video wall seamlessly with various video output formats
- ◆ Seamless Switch™ Technology – ATEN FPGA engine unifies video formats to provide continuous video streams, real-time switching and stable signal transmissions\*
- ◆ Video Wall - allows you to create custom video wall layouts via intuitive web GUI\*
- ◆ EDID Expert™ – selects optimum EDID settings for smooth power-up, high-quality display and use of the best video resolution across different screens
- ◆ Multiple Control Methods – system management via front-panel pushbuttons, IR, RS-232 and Ethernet (Telnet / Web GUI) connections
- ◆ Firmware upgradable
- ◆ Rack-mountable

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**Note:** If Seamless Switching is enabled, the video output will not display 3D, Deep Color or interlaced resolution (i.e., 1080i). For these features, you must disable Seamless Switching.

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## **Requirements**

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The following devices are required for a complete VM6404H installation:

### **Source Devices**

- ◆ Computer or A/V source device with HDMI Type A output connector(s)

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**Note:** A DVI/HDMI adapter is required when connecting a DVI source device.

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### **Display Devices**

- ◆ Display devices or receivers with an HDMI Type A input connector

### **Cables**

- ◆ 1 HDMI cable for each source device you will be connecting
- ◆ 1 HDMI cable for each display device you will be connecting
- ◆ 1 Cat 5e cable
- ◆ 1 RS-232 serial cable

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**Note:** No cables are included in this package. We strongly recommend that you purchase high-quality cables of appropriate length since this will affect the quality of the audio and video display. Contact your dealer to purchase the correct cable sets.

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## **Source Device Operating Systems**

Supported operating systems are shown in the table below:

<b>OS</b>		<b>Version</b>
Windows		2000 and higher
Linux	RedHat	6.0 and higher
	SuSE	8.2 and higher
	Mandriva (Mandrake)	9.0 and higher
UNIX	AIX	4.3 and higher
	FreeBSD	3.51 and higher
	Sun	Solaris 8 and higher
Novell	Netware	5.0 and higher
Mac		OS 9 and higher
DOS		6.2 and higher

## **Browsers**

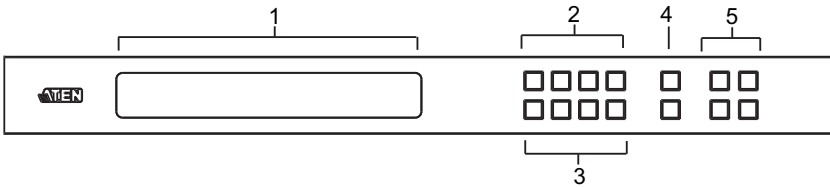
Supported web browsers are shown in the table below:

<b>OS</b>	<b>Java Version</b>	<b>Browser</b>	<b>Version</b>
Windows 8.1	V1.8.0_60	Chrome	45.0.2454.85 m
		Firefox	40.0.3
		Safari	5.1.7
		Opera	31.0.1889.174
		IE11	11
Windows 2012 R2 (64bit)	V1.8.0_60 (64bit)	IE11	11 (64bit)
Windows 2008 R2 (64bit)	V1.8.0_60 (64bit)	IE8	8
Windows 7 SP1(64bit)	V1.8.0_60 (64bit)	IE10	10 (64bit)
Windows XP	V1.8.0_60	IE8	8
CentOS 7.0 (64Bit)	V1.8.0_60 (64bit)	Firefox	40.0.3
Ubuntu 12.04	V1.8.0_60	Chrome	45.0.2454.85
Solaris 11(64bit)	V1.8.0_25	Firefox	33
Mac 10.10	V1.8.0_25	Safari	8



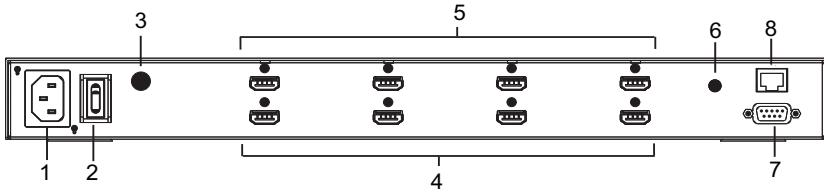
## Components

### VM6404H Front View



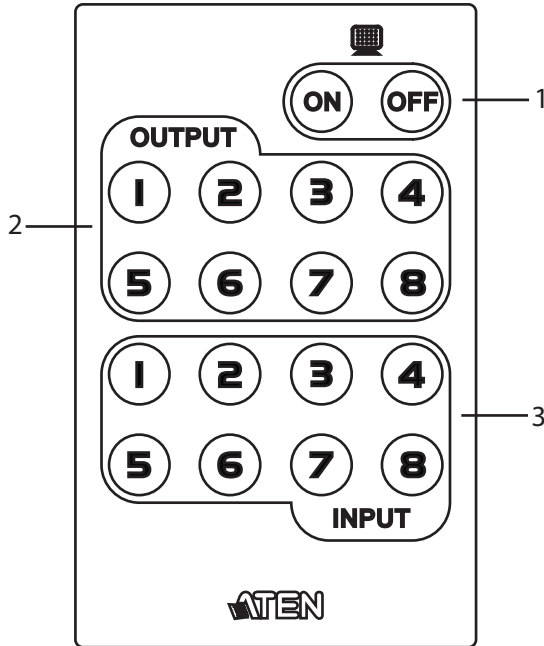
No.	Component	Description
1	LCD Display	The LCD Display gives a quick view of all port connections, and shows the various options for configuring and operating the VM6404H. For full details, see <i>Main Screen</i> , page 15.
2	Input Pushbuttons	These pushbuttons refer to the HDMI Input ports found on the VM6404H rear panel. Press to select the Input port. These pushbuttons may also correspond to menu options, connection profiles (P1–P4) and so on. <b>Note:</b> The <b>INPUT</b> (1–4) front panel pushbuttons have built-in LEDs that light to indicate they have been selected.
3	Output Pushbuttons	These pushbuttons refer to the HDMI Output ports found on the VM6404H rear panel. Press to select the Output port. These pushbuttons may also correspond to connection profiles (P5–P8). <b>Note:</b> The <b>OUTPUT</b> (1–4) front panel pushbuttons have built-in LEDs that light to indicate they have been selected.
4	Prev / Next Pushbuttons	These pushbuttons allow you to cycle through the menu options on the LCD display.
5	Function Pushbuttons	The function pushbuttons ( <b>MENU</b> , <b>PROFILE</b> , <b>ENTER</b> and <b>CANCEL</b> ) are for navigating the LCD built-in configuration utility. For full details, see <i>Front Panel Pushbuttons</i> , page 13. <b>Note:</b> The <b>MENU</b> and <b>PROFILE</b> front panel pushbuttons have built-in LEDs that light to indicate they have been selected.

## VM6404H Rear View



No.	Component	Description
1	Power Socket	This is a standard 3-pin AC power socket. The power cord from an AC source plugs in here.
2	Power Switch	This is a standard rocker switch that powers the unit on and off.
3	Grounding Terminal	The grounding wire attaches here. See <i>Grounding</i> , page 10, for further details.
4	HDMI Input Ports	The cables from your HDMI source devices plug into these ports.
5	HDMI Output Ports	The cables from your HDMI display devices plug into these ports.
6	IR Port	Connect the IR Receiver unit included with your product via this 3.5 mm Mini Stereo Jack.
7	RS-232 Serial Port	Connect a computer or high-end system controller via this serial port.
8	Ethernet Port	In order to access the VM6404H's Browser Graphical User Interface (GUI), the VM6404H must be connected to your network. The cable that connects the VM6404H to your LAN plugs in here. See <i>Cable Connection</i> , page 11, for further details

## IR Remote Control



No.	Component	Description
1	Power ON/OFF	Use the <b>ON</b> and <b>OFF</b> pushbuttons to turn the Output displays on or off – by individual port, or all ports. (see <i>IR Remote Control Operation</i> , page 33)
2	Output Pushbuttons 1–8	Press <b>Output</b> display pushbuttons 1–8 to select the Output display you want to configure (see <i>IR Remote Control Operation</i> , page 33).
3	Input Pushbuttons 1–8	Press <b>Input</b> source pushbuttons 1–8 to select the Input source you want to display on a selected output (see <i>IR Remote Control Operation</i> , page 33).

**Note:** The VM6404H's IR remote control only supports use the 1-4 Input and 1-4 Output pushbuttons.

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# Chapter 2

## Hardware Setup



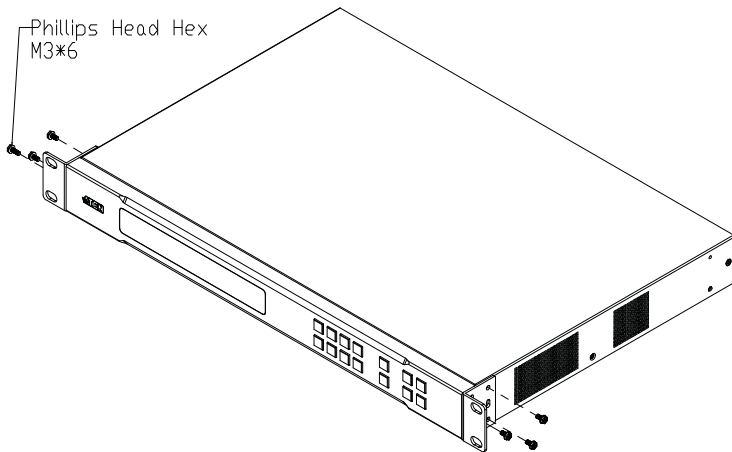
1. Important safety information regarding the placement of this device is provided on page 101. Please review it before proceeding.
2. Make sure that the power to all devices connected to the installation are turned off. You must unplug the power cords of any computers that have the Keyboard Power On function.

### Rack Mounting

---

The VM6404H can be mounted in a 19" (1U) system rack. For the most convenient front panel pushbutton configuration and operation at the local site, mount the unit at the front of the rack, as follows:

1. Use the M3 x 6 Phillips head hex screws supplied with the Mounting Kit to screw the rack mounting brackets onto the front of the unit.



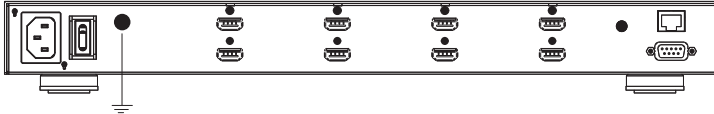
2. Position the unit in the front of the rack and align the holes in the mounting brackets with the holes in the rack.
3. Screw the mounting brackets to the rack.

## Grounding

---

To prevent damage to your installation, it is important that all devices are properly grounded.

1. Use a grounding wire to ground the VM6404H by connecting one end of the wire to the grounding terminal, and the other end of the wire to a suitable grounded object.



2. Make sure that all devices in your VM6404H installation are properly grounded.

## Cable Connection

---

Installation of the VM6404H is simply a matter of connecting the appropriate cables. Refer to the installation diagram on the following page (the numbers in the diagram correspond to the steps below), and do the following:

1. Use a grounding wire to ground the unit by connecting one end of the wire to the grounding terminal, and the other end of the wire to a suitable grounded object.

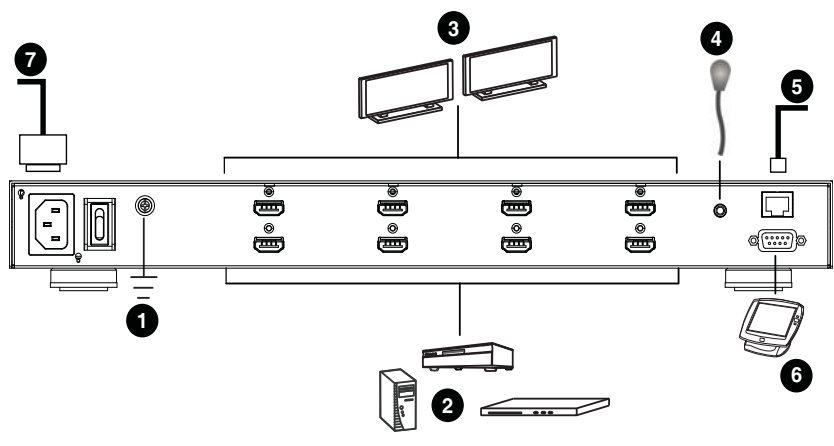
---

**Note:** Do not omit this step. Proper grounding helps to prevent damage to the unit from surges or static electricity.

---

2. Connect up to 4 HDMI video sources to the **HDMI Input** ports
3. Connect up to 4 HDMI display devices to the **HDMI Output** ports
4. Connect the IR Receiver into the **IR** port.
5. (Optional) If using the Browser Operation features (see *Browser Operation*, page 35), plug a Cat 5e cable from the LAN into the VM6404H's **Ethernet** port.
6. (Optional) If you are using the serial control function, use an appropriate RS-232 serial cable to connect the computer or serial controller to the VM6404H's female **RS-232 Serial** port.
7. Plug the power cord supplied with the package into the VM6404H's 3-prong AC socket, and then into an AC power source.
8. Power on the VM6404H and all devices in the installation.

## Installation Diagram





# Chapter 3

## Front Panel Configuration

### Overview

---

The VM6404H can be configured and operated locally via the front panel LCD/pushbuttons and IR Remote Control; remotely over a standard TCP/IP connection via graphical user interface (GUI) using a web browser; via a remote terminal session using Telnet; or by a RS-232 serial controller.

The local front panel operation is discussed in this chapter. Web GUI Operation is discussed in Chapter 4, and RS-232 serial control is discussed in Chapter 5.

### Front Panel Pushbuttons

---

The front panel features an LCD display and pushbuttons for convenient operation locally. This allows users to perform operations such as selecting which source shows on which display, viewing the IP settings, configuring the serial port, setting the EDID Mode / CEC / OSD /Output Status, selecting security settings, and loading/saving profiles.

Note the following front panel pushbutton functions:

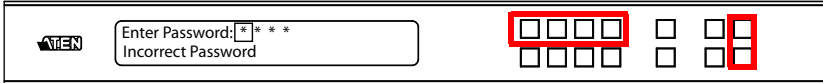
- ◆ Use the **MENU** pushbutton to access the Menu page options: IP Setting, Serial Port Setting, Operation Mode, Security Mode, and Save to a Profile (see *LCD Menu Organization*, page 19).
- ◆ Use the **PROFILE** pushbutton to switch between the connection profiles which have been added to the Profile List (see *Profile List*, page 37). Pressing this pushbutton for longer than 3 seconds displays the Save to a Profile page (see *Save to a Profile*, page 30).
- ◆ Use the **CANCEL** pushbutton to go back to a previous page, return to the Main Screen, stop or exit an operation.
- ◆ Use the **ENTER** pushbutton to select options and confirm operations.
- ◆ Use the **INPUT / OUTPUT (1-4)** pushbuttons to select the Input/Output port. These pushbuttons may also correspond to menu options, connection profiles, and so on.
- ◆ The VM6404H provides **Prev / Next** pushbuttons to navigate the menus.

## Enter Password

---

Upon VM6404H startup, check the front panel LCD to view the loading progress. If the Password screen / LCD Menu fails to load, an error message displays. Reset the unit and try again.

If you are accessing the VM6404H for the first time, the Password screen appears as soon as the LCD loading process is done. Enter the default password 1234 to continue to the Main Screen (see *Main Screen*, page 15).



Additionally, the Password Screen appears if the VM6404H has been configured to require a password for Front Panel operation (see *Security Mode*, page 28).

To enter a password, do the following:

1. In the **Enter Password** field, check that the cursor is at the first asterisk (\*) and flashing.
2. Use the front panel Input Port pushbuttons (1–4) to enter the 4-digit password. After the fourth digit has been entered correctly, the Main Screen displays.
3. Press **Cancel** to clear the password. The digits revert to 4 asterisks and the cursor goes back to the first asterisk.

- 
- Note:**
1. The VM6404H password can be any four digit combination between 1111 to 4444. The default password is 1234.
  2. If you enter an incorrect password, the cursor goes back to the first digit and reverts to flashing. The Incorrect Password message displays at the bottom of the screen, but clears as soon as a new password is entered.
  3. If Password option is Enabled (see *Security Mode*, page 28), the LCD display time-out is 5 minutes by default.
-

## Main Screen

The Main Screen shows the Input ports in the top row, which are tied to the Output ports shown in sequential order (1–4) at the bottom row.



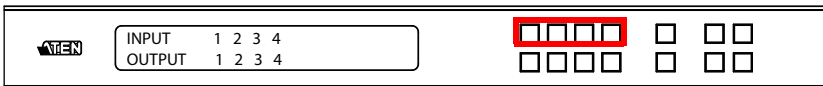
- ◆ The front panel pushbutton label (1–4) corresponds to the **Input** ports and **Output** ports on the unit’s rear panel.
- ◆ Use the **Menu** pushbutton to view the LCD Menu (see *LCD Menu Organization*, page 19).
- ◆ Use the **Profile** pushbutton to switch between profile connections (see *Profile List*, page 37).

## Port Switching

From the Main Screen, users can configure the Input-to-Output port connections to associate an Input source device to an Output display.

### Input Port Selection

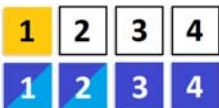
Use the Input Port pushbuttons to select the Input port you want to configure.



To select which input source displays on each output port, do the following:

1. Press any Input port pushbutton. The Output port LED(s) tied to the said Input port will begin to flash. Available output port LED(s) will light up (steady).

In the example below, pressing Input port **1** shows it is tied to Output ports **1** and **2**.

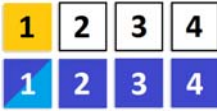


(Continues on next page.)

(Continued from previous page.)

- To disconnect an Output port from an Input port, press the corresponding Output port pushbutton.

In the example below, Output port **2** has been disconnected from Input port **1**.



- To switch to another Input port, press any Input port pushbutton. The Output port LED(s) tied to the said Input port will flash.

In the example below, pressing Input port **2** shows it is tied to Output ports **3** and **4**.



- To connect Output port **2** to Input port **2** in the example above, then press the Output port **2** pushbutton. The Output port 2 LED will also begin to flash (0.5 sec on, 0.2 sec off). This indicates that Input port **2** is now connected to Output ports **2**, **3** and **4**.

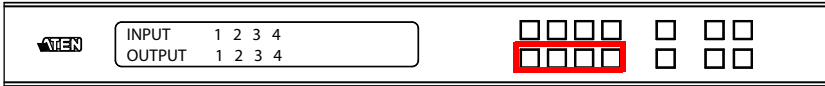


Once the signal from the selected Input port is successfully tied to the Output port, the LEDs turn off and the LCD information is updated.

- 
- Note:**
- Pressing an Input port a second time deselects it.
  - Input ports that are not configured or tied to any output port do not in the LCD screen.
  - Pressing the **Cancel** pushbutton once stops the Input Port Selection operation and the LCD displays the active setting. Pressing the **Cancel** pushbutton again turns all LEDs off.
  - After 10 seconds of inactivity, all the LEDs turn off.
-

## Output Port Selection

Use the Output Port pushbuttons to select the Output port you want to configure.



To select which output display corresponds to each input source device, do the following:

1. Press any Output port pushbutton.

In the example below, Output port **1** pushbutton has been pressed.

Available Input ports light up. Because no Input LEDs are flashing, no ports have already been assigned to Output port **1**.



2. If an Output port pushbutton is pressed a second time, it is deselected and the LED turns off.
3. To connect the selected Output port(s) to an Input port, press the Input port pushbutton. to which you want the Output port(s) tied. The newly selected Input port LED flashes (0.5 sec on, 0.2 sec off), and the LCD information is updated.

In the example below, pressing Input port **2** ties it to Output ports **2, 3** and **4**.



4. To switch Output ports **2**, **3** and **4** to another Input port (and disconnect it from Input port **2**), press another Input port pushbutton to which you want them tied.

In the example below, Input port **3** has been pressed and is now connected to Output ports **2**, **3** and **4**.



- 
- Note:**
1. Pressing an Output port a second time deselects it.
  2. Pressing the **Cancel** pushbutton once stops the Output Port Selection operation, and the LCD displays the active setting. Pressing the **Cancel** pushbutton again turns all LEDs off.
  3. After 10 seconds of inactivity, all the LEDs turn off.
-

## LCD Menu Organization

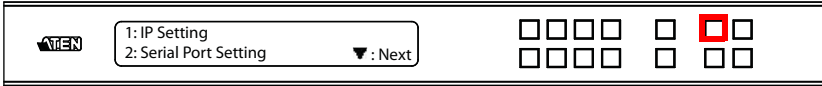
The VM6404H has a built-in configuration utility via the front panel LCD, which can be controlled by pressing the **MENU** and front panel Input pushbuttons. User can cycle through the menu options, starting from IP Setting page, in the order shown in the table below:

Menu Page	Sub-Menu Page(s)		
IP Setting	IP Address		
	Subnet Mask		
	Gateway		
Serial Port Setting	Baud Rate	9600 / <b>19200</b> / 38400 / 115200	
Operation Mode	EDID	<b>Default</b> / Port1 / Remix / Customized	
	CEC	On / <b>NA</b>	
	OSD	<b>On</b> / NA	
	Output Status	Video	<b>On</b> / NA
		Output Resolution	01-04
Security Mode	Mode	<b>None</b>	
		Password Enable	
		Lock Screen	
	Change Password	Old Password	New Password
Save to a Profile	Save to a Profile No.	01-08	
Play/Stop the Profile Schedule			
Turn Video Wall Off			

**Note:** The highlighted values are the default settings of the VM6404H.

## Menu Pushbutton

Press the **MENU** pushbutton to switch between the Main Screen and LCD Menu page. When the Menu is active, the MENU pushbutton's built-in LED lights up:



From the Menu page:

- ◆ Press **1** to go to the IP Setting page (see *IP Setting*, page 20)
- ◆ Press **2** to go to the Serial Port Setting page (see *Serial Port Setting*, page 22)
- ◆ Press **▼** to go to the next page(s) for the sub-menu pages
- ◆ Press **Menu** to return to the Main Screen

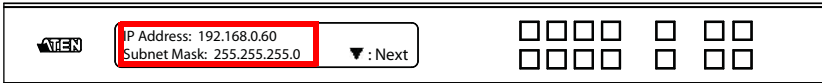
### IP Setting

The IP Setting page displays the VM6404H's IP configuration. The values in the LCD Menu are read-only and can be edited via the Browser GUI (*Network*, page 63).

#### IP Address / Subnet Mask

To view the VM6404H's IP address and Subnet Mask, do the following:

1. From the Menu page, press **1** to see the IP Setting submenu. The IP address and Subnet Mask are then shown.



**Note:** The VM6404H's default IP address is 192.168.0.60. The default Subnet Mask is 255.255.255.0

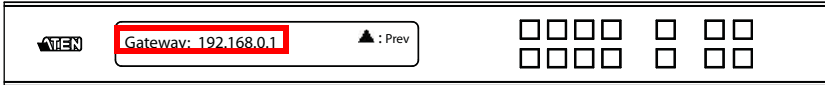
2. Press **▼** to go to the next page.
3. Press **Menu** to return to the Menu page.
4. Press **Cancel** to return to go back a level, return to the initial screen, or exit.



## Gateway

To view the VM6404H's gateway address, do the following:

1. From the Menu page, press **1** to see the IP Setting submenu, then press **▼** to get to the next page. The gateway address displays.

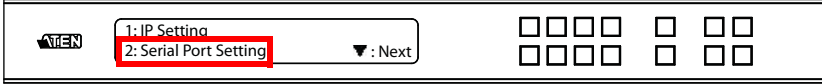


**Note:** The default Gateway is 192.168.0.1.

2. Press **▲** to go to the previous page.
3. Press **Menu** to return to the Menu page.
4. Press **Cancel** to go back a level, return to the initial screen, or exit.

## Serial Port Setting

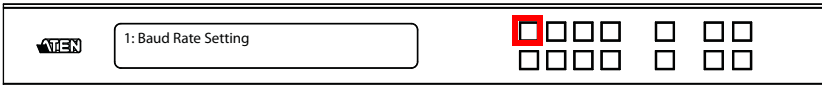
To configure the VM6404H's baud rate for its serial port connection, select Serial Port Setting from the Menu page.



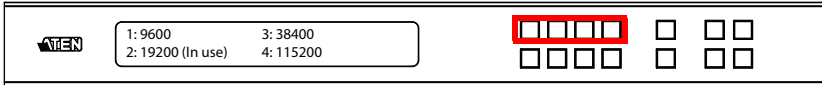
## Baud Rate

To set the VM6404H's baud rate, do the following:

1. Select **Baud Rate Setting** from the Serial Port Setting submenu by pressing **1**:



2. Press pushbuttons 1–4 to make your selection.



Baud Rate options are:

- ◆ **1:** 9600
- ◆ **2:** 19200
- ◆ **3:** 38400
- ◆ **4:** 115200

---

**Note:** The default baud rate is 19200.

---

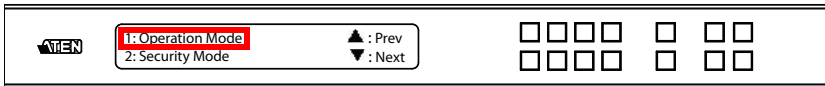
3. Press **Menu** to return to the Menu page.
4. Press **Cancel** to go back a level, return to the initial screen, or exit.

## Operation Mode

The EDID Mode, CEC, OSD and Output Status features can be configured from the Operation Mode page.

- ◆ EDID (Extended Display Identification Data) is used to have the VM6404H automatically apply a preset video configuration or EDID Mode, which utilizes the best resolution across different monitors
- ◆ Consumer Electronics Control (CEC) allows interconnected HDMI devices to communicate and respond to one remote control
- ◆ The OSD, when enabled for a port, lets an attached display/monitor show real-time port switching information
- ◆ The Output Status shows whether the video/audio of an Output port is turned on or off and allows viewing and setting of the Output Resolution

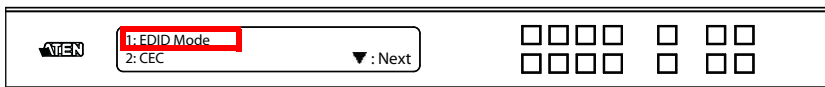
To configure the VM6404H's operation mode settings from the Main Screen, use the **Menu** pushbutton to access the Menu page, press ▼ to navigate to the next page, then press pushbutton **1** to access the Operation Mode page.



## EDID Mode

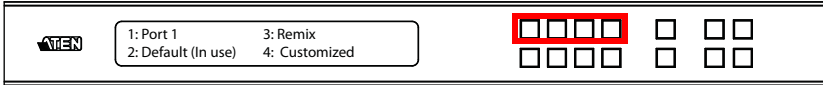
To configure the EDID Mode, do the following:

1. From the Operation Mode page, press pushbutton **1**:



*(Continues on next page.)*

2. Press pushbuttons 1–4 to make your selection.



EDID Mode options are:

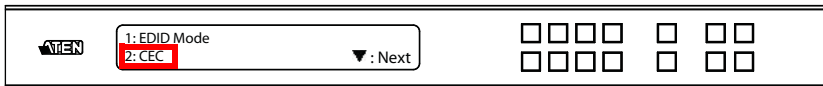
EDID Option	Description
1: Port1	The EDID from port1 is passed to all video sources.
2: Default	The default EDID is passed to all video sources.
3: Remix	Uses the EDID of each connected display according to its connection when the VM6404H is first powered on, or immediately after pressing 3 to select the Remix option.
4: Customized	Automatically retrieves and saves the EDID settings of a connected monitor/display device to an input source port. This can be configured using the Browser GUI. See <i>Customized EDID Settings</i> , page 68.

3. Press **Menu** to return to the Menu page.
4. Press **Cancel** to go back a level, return to the initial screen, or exit.

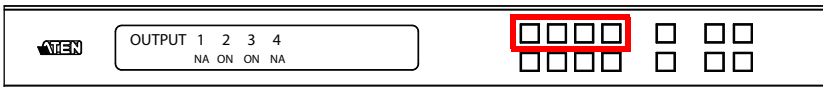
## CEC

To configure the CEC setting, do the following:

1. From the Operation Mode page, press pushbutton 2:



2. Press pushbuttons 1–4 to enable (**ON**) or disable (**NA**) the CEC feature for the output port. If the port does not support CEC, an **NA** is shown.



**Note:** The default CEC setting is NA.

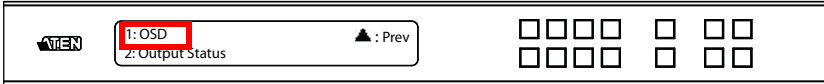
3. Press **Menu** to return to the Menu page.
4. Press **Cancel** to go back a level, return to the initial screen, or exit.

## OSD

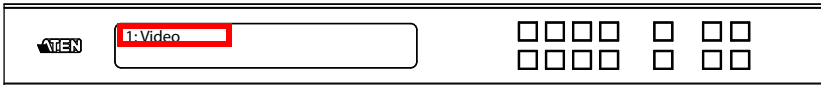
The On-Screen Display or OSD feature enables real-time text updates to appear on the display device's screen for any configuration changes made to the Output port via the VM6404H's front panel, IR remote control or Browser GUI.

To configure the OSD setting for each output port, do the following:

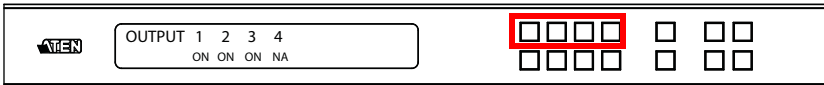
1. From the Operation Mode page, press ▼ to go to the next page, then press pushbutton 1:



2. From the Output Status page, press pushbutton 1:



3. Press pushbuttons 1–4 to enable (ON) or disable (NA) the OSD feature for the output port.




---

**Note:** The default OSD setting is On.

---

4. Press **Menu** to return to the Menu page.
5. Press **Cancel** to go back a level, return to the initial screen, or exit.

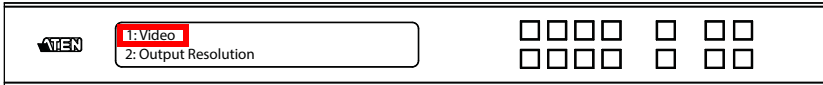
## Output Status

To configure the Output Status settings for each output port, do the following:

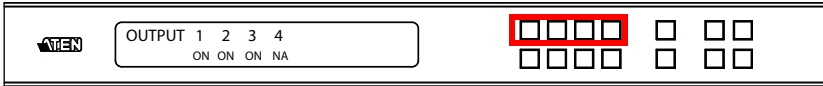
1. From the Operation Mode page, press ▼ to go to the next page, then press pushbutton 2:



2. From the Output Status page, press 1 to select Video.



3. Press pushbuttons 1–4 to enable (ON) or disable (NA) the video/audio of the output port.




---

**Note:** The default Output Status setting is On.

---

4. Press **Menu** to return to the Menu page.
5. Press **Cancel** to go back a level, return to the initial screen, or exit.

To configure the Output Resolution settings for each output port, do the following:

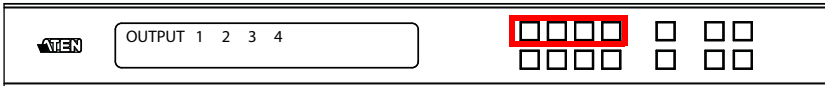
1. From the Operation Mode page, press ▼ to go to the next page, then press pushbutton 2:



- From the Output Status page, press **2** to select Output Resolution.



- Press pushbuttons 1–4 to select an output port whose resolution will be changed.

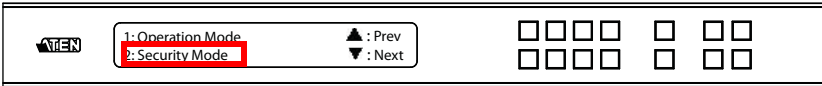


- Available options include: Native Resolution, 720x576@50HZ, 1024x768@60HZ, 1280x720@50HZ, 1280x720@60HZ, 1280x800@60HZ, 1280x1024@60HZ, 1400x1050@60Hz, 1600x900@60HZ, 1600x1200@60HZ, 1920x1200@60HZ, 1920x1080@50HZ, 1920x1080@60HZ, 2560x1080@60HZ, 3440x1440@50HZ, 3840x2160@24HZ, 3840x2160@25HZ, 3840x2160@30HZ, 4096x2160@24HZ, 4096x2160@25HZ, 4096x2160@30HZ, 3840x2160@50HZ 4:2:0, 3840x2160@60HZ 4:2:0, 4096x2160@50HZ 4:2:0, 4096x2160@60HZ 4:2:0
- Press **Menu** to return to the Menu page.
- Press **Cancel** to return to the previous step without saving.

## Security Mode

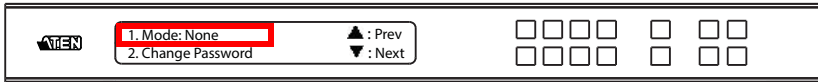
The Security Mode page allows users to manage the VM6404H’s security-related settings. Three security modes are available: None, Password Enable and Lock Screen. The VM6404H’s password can also be changed here.

To configure the VM6404H’s password settings from the Main Screen, use the **Menu** pushbutton to access the Menu page, press ▼ to navigate to the next page, then press pushbutton **2** to access the Security Mode page.

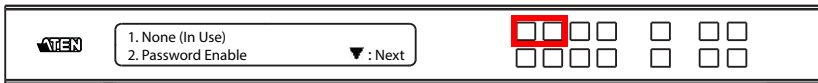


## Mode

1. To change the VM6404H’s security mode, press pushbutton **1** in Security Mode.

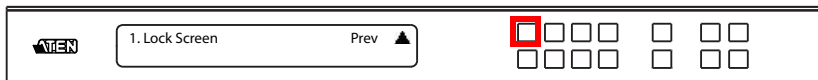


2. In the Mode menu, to disable security settings, press pushbutton **1**. The menu will then return to Security Mode. To require a password after the LCD display times out or is powered off/on, press pushbutton **2**. The menu will then return to the home screen.



**Note:** If Password is Enabled, the LCD display’s default time-out is 5 minutes. The VM6404H’s default password is 1234.

3. To enable a lock screen, press ▼ to navigate to the next page, then press pushbutton **1**. The menu will then return to the home screen. When Lock Screen is enabled, pressing any pushbutton from the home screen will trigger the following message: *Please press “Menu” to start.*



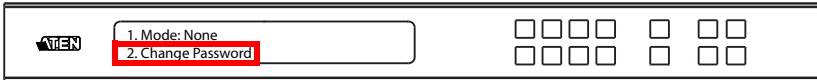
4. Press **Menu** to return to the Menu page.



5. Press **Cancel** to return to the previous step without saving.

## Change Password

1. To change the password for accessing the unit, press pushbutton **2**.

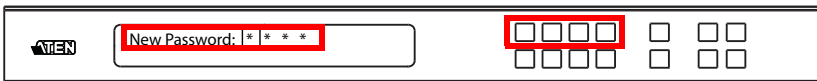


2. In the Old Password field, the cursor flashes at the first digit. Enter the old password (see *Enter Password*, page 14). If the old password is entered correctly, you can proceed to the next step.



**Note:** If you entered an incorrect password, an error message appears and the cursor goes back to the first digit (flashing). The Incorrect Password message clears as soon as a new digit is entered.

3. In the New Password field, the cursor flashes at the first digit. Enter the new password using the front panel number pushbuttons: 1111–4444.



4. Re-enter the new password in the following screen. The new password is applied by the VM6404H immediately.



If the password you entered does not match the one entered in the previous screen, an error message appears. Enter the new password correctly.

5. Press **Menu** to return to the Menu page.
6. Press **Cancel** to return to the previous step without saving.

## Save to a Profile

The switch allows users to store up to 8 (numbered P1–P8) different connection profiles that can be saved and recalled later.

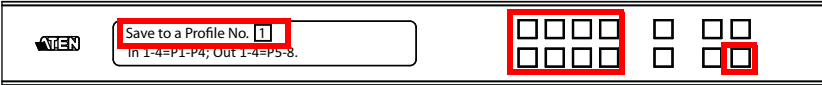
The active Input-to-Output port connections on the LCD Main Screen is the configuration saved to a profile. When a user loads a profile, the change is immediate and the profile number is shown on the lower right corner of the LCD screen.

To save a profile once the desired port connections are set, do the following:

1. Press the **Menu** pushbutton to access the Menu page, then ▼ to navigate to the next pages. Press pushbutton **1** to open the Save to a Profile page.



2. On the page that opens, you are asked to give the profile a number. Use the front panel number pushbuttons to select a profile number into which you want to save the configuration.



Options are P1–P8 (when saving a profile via the LCD), where:

- ◆ Input port pushbuttons **1–4** correspond to Profile **P1** to **P4**
- ◆ Output port pushbuttons **1–4** correspond to Profile **P5** to **P8**

3. Press **Enter** to store the configuration – the LCD shows Profile Saved.
4. Press **Menu** to return to the Menu page,
5. Press **Cancel** to return to the previous step without saving.

---

**Note:** Access the Save to a Profile page quickly by pressing the **Profile** pushbutton for longer than 3 seconds.

---

## **Play / Stop the Profile Schedule**

The final option in the menu allows users to play or stop the selected profile schedule (to learn more about switching between connection profiles, see *Profile Pushbutton*, page 32).

To play or stop a profile, do the following:

1. Press the **Menu** pushbutton to access the Menu page, then ▼ to navigate to the next pages. Press pushbutton **2** to play the selected profile schedule.

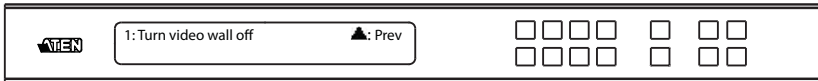


2. Press the **Menu** pushbutton to access the Menu page, then ▼ to navigate to the next pages. Press pushbutton **2** to stop the selected profile schedule.



## **Turn Video Wall Off**

If a video wall is currently playing, a submenu will appear.

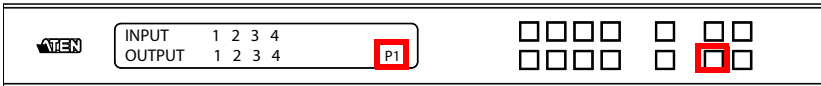


Selecting **Turn video wall off** will return port assignments to their default (i.e. disassemble the video wall).

## Profile Pushbutton

The **PROFILE** pushbutton lets users conveniently switch between connection profiles that have been saved or added to the Profile List (see *Profile List*, page 37).

If a Profile is in use, its profile number (P1–P8) is shown on the lower right corner of the LCD display.



The Profile pushbutton functions as follows:

- ◆ After pressing the Profile pushbutton, available profile numbers will light up. The active profile number will flash. Use the Input/Output pushbuttons to switch to a specific profile (P1 to P16) or (P1 to P8). Note that:
  - ◆ **Input** ports **1-4** correspond to Profile **P1** to **P4**
  - ◆ **Output** ports **1-4** correspond to Profile **P5** to **P8** (where Output Port 1=Profile 5, Output Port 2=Profile 6... Output Port 4=Profile 8)
- The selected pushbutton's light flashes, and the VM6404H immediately applies the port connections configured in the selected profile. If the light changes to a steady state, it means the profile is valid.
- ◆ After pressing the Profile pushbutton, pressing it again will change to the next profile in Profile Scheduling (see page 43), not the next profile list. This feature is only available while a schedule is playing.
- ◆ Press the **Cancel** pushbutton to exit

---

**Note:** If there are no profiles configured on the VM6404H device, an error message “*No Available Profile*” is displayed when the Profile pushbutton is pressed.

---

A Profile's port connections can be edited using the front panel pushbuttons (see *Port Switching*, page 15) or from the *Connections* page of the Browser GUI (see *Connection Profiles*, page 45). Additionally, the Profile List can be configured via the Profile page of the Browser GUI (see *Profile List*, page 37).

---

## **IR Remote Control Operation**

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The IR remote control (*IR Remote Control*, page 7) included with the VM6404H can be used to:

- ◆ change the Input source of any Output display
- ◆ power on/off individual Output displays; or
- ◆ power on/off all Output displays simultaneously

Before using the remote control, a user must first plug the IR External Receiver into the rear panel of the VM6404H and place the receiver where the IR signal can be reached (see *IR Port*, page 6).

### **Change the Input source of an Output display**

To change the Input source of an Output display, using the remote control, do the following:

1. Press the **Output** port number (**1-4**) you want to change.
2. Within 2 seconds press the **Input** port number (**1-4**) you want the Output port to display.\*
3. Repeat steps 1-2 to change additional ports.

\*For the change to occur the Input number must be pressed within 2 seconds of pressing the Output number.

### **Power on/off individual Output displays**

To power on/off individual Output displays, using the remote control, do the following:

1. Press the **Output** port number (**1-4**) you want to power on/off.
2. Within 2 seconds press the **ON** or **OFF** pushbutton.\*
3. Repeat steps 1-2 to change the power status back on/off.

\*If the **ON** or **OFF** pushbutton is pressed *after* 2 seconds of pressing the Output port number, all the displays are powered on or off instead of just the intended Output port.

## **Power on/off all Output displays**

To power on/off all Output displays simultaneously, with the remote control, do the following:

1. Press the **ON** or **OFF** pushbutton.\*
2. Repeat step 1 to simultaneously change back the power status of all Output ports, to on or off, respectively.

\*The **ON** or **OFF** pushbuttons bring all displays to the same power status, regardless of the individual power statuses.

# Chapter 4

## Browser Operation

### Overview

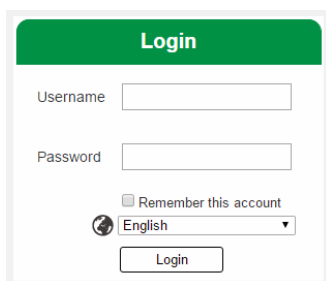
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The VM6404H can be configured over a standard TCP/IP connection via its built-in Graphical User Interface (GUI). Because it can be accessed from anywhere over a network or the Internet, operators can easily log in via web browser. Security is ensured by password protection and user-configurable time-out. The VM6404H supports three levels of remote users with various privileges, and up to 32 users can log into the GUI at one time. For full details, see the sections that follow.

### Logging In

---

To access the GUI, type the VM6404H's IP address into the address bar of any browser. If a Security Alert dialog box appears, accept the certificate – it can be trusted. The login screen appears:



The screenshot shows a web-based login form. At the top is a green bar with the word "Login" in white. Below this are two text input fields: "Username" and "Password". Under the password field is a checkbox labeled "Remember this account". Below that is a language selection dropdown menu with a globe icon and the word "English" selected. At the bottom of the form is a "Login" button.

- ◆ The default IP address is **http://192.168.0.60**
- ◆ The default Username and Password are: **administrator / password**
- ◆ Enter the username and password, then click **Login**.
- ◆ The same user can not be logged in simultaneously.
- ◆ Use the drop-down menu to select the GUI language
  - ◆ English, French, German, Italian, Japanese, Korean, Portuguese, Russian, Spanish, Simplified Chinese and Traditional Chinese

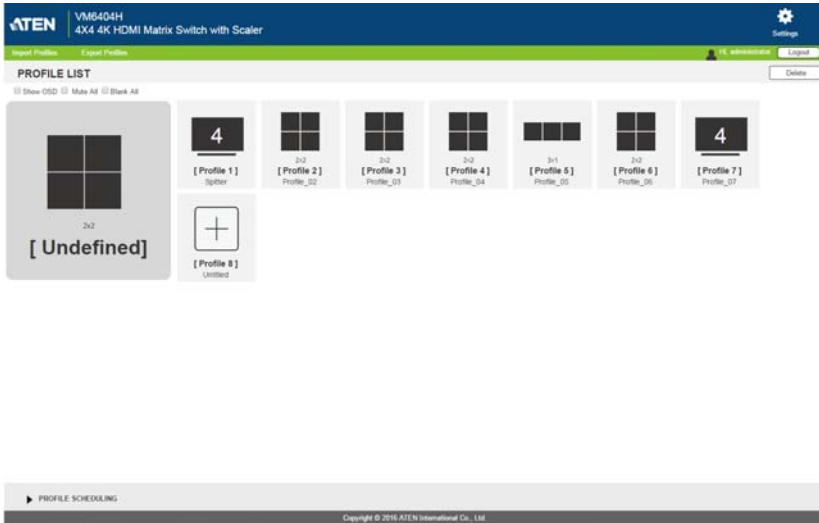
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**Note:** The username supports lower case letters only.

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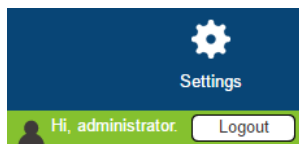
## Main Page

The Main Page opens to the **Profile List**. This is where you configure the input to output connections by creating profiles. The page is divided into three parts: the *Menu Bar*, *Profile List*, and *Profile Scheduling*.



## Menu Bar

The Menu Bar consists of the *Settings* icon and *Logout* button.

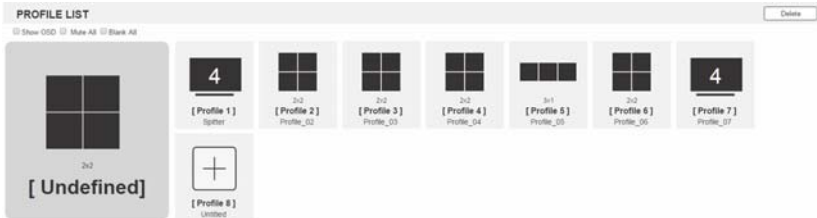


- ◆ Click **Settings** to enter the System Settings (see page 56).
- ◆ Click the **Logout** button to log out of the GUI.



## Profile List

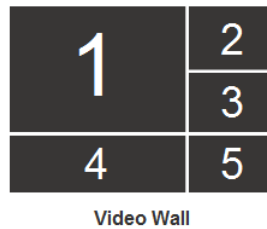
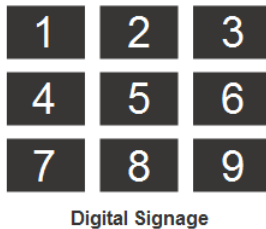
The *Profile List* lets you configure the input to output port connections by creating profiles to use. You can store up to 8 differently configured profiles that can be saved and played by two methods: locally via the unit's front panel pushbuttons and via the web GUI.



### Adding/Playing a Profile

To configure a connection profile:

1. From the Profile List, click a **[Profile]**.
2. Select the profile type:



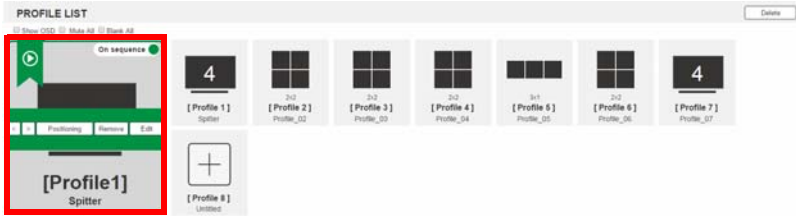
**Digital Signage:** Select this option for video that is displayed independently on separate monitors (page 45).

**Video Wall:** Select this option for monitors that are displayed together - tiled or as a large screen (page 48).

3. Configure the input to output connections for a Digital Signage (**page 45**) or Video Wall (**page 48**) profile.
4. New profiles appear in the *Profile List*, as shown here:



5. Select the profile and click **Apply**.
6. The profile appears in the large **Play** window and the connections start:




---

**Note:** More information about Profile List page options are provided on the next page.

---

## Importing/Exporting a Profile

To export the VM6404H's connection profiles, do the following:

1. Click **Export Profiles**. A configuration file will then begin downloading.

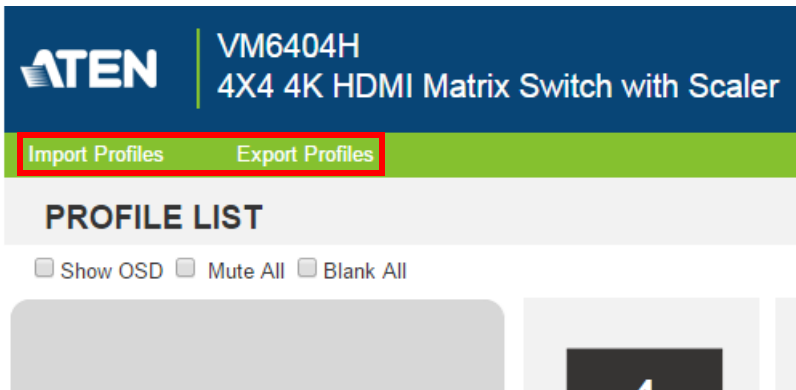
To import connection profiles to the VM6404H, do the following:

1. Click **Import Profiles**.
2. Browse to the configuration file, select it and click **Open**.

---

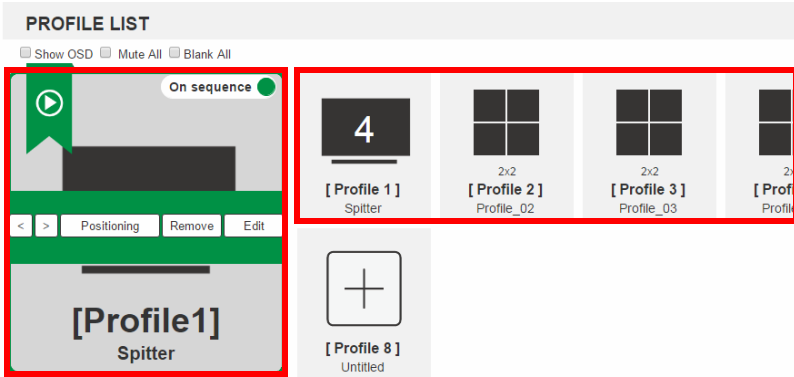
**Note:** Importing a connection profile database will overwrite the current profiles.

---

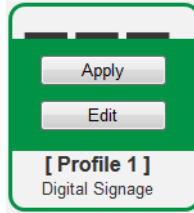


## Profile List Options

Clicking a *Profile* or the *Play* window opens a pop-up menu with options.

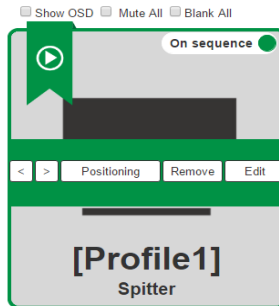


## Profile



Option	Description
Apply	Click <b>Apply</b> to put the profile in the Play window. This allows you to start the profile connections.
Edit	Click <b>Edit</b> to configure the profile's input to output connections.

## Play Window



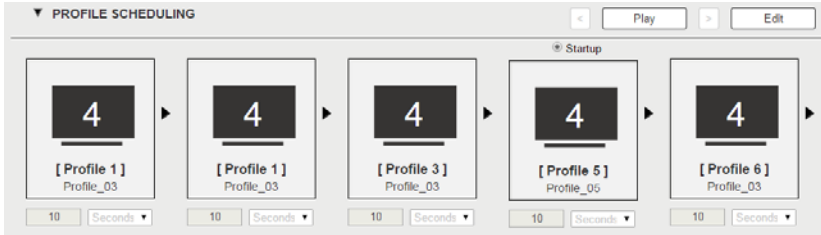
Option	Description
On Sequence	<b>On Sequence</b> will appear when a profile schedule is playing (see page 43).
<	Click < to go back to the previous profile in the sequence, when Profile Scheduling is in use. Only available with <i>On Sequence</i> .
>	Click > to advance to the next profile in the sequence, when Profile Scheduling is in use. Only available with <i>On Sequence</i> .
Positioning	Click <b>Positioning</b> to open a window that allows you to adjust the image position on each display. For Video Wall profiles, you can also set the Bezel Dimension, which is the frame thickness between each display.
Remove	Removes the profile from the Play window.
Edit	Click <b>Edit</b> to configure the profile's input to output connections.





**Other**

<b>Option</b>	<b>Description</b>
Show OSD	Check <b>Show OSD</b> to show text updates that appear on the display when configuration or port changes are made.
Mute All	Check <b>Mute All</b> to mute the audio for all ports.
Blank All	Check <b>Blank All</b> to turn off the video to all displays.

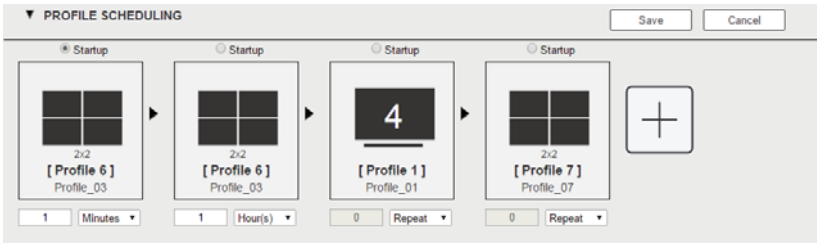
## Profile Scheduling



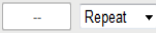
*Profile Scheduling* is located below the Profile List. Scheduling allows you to queue and play connection profiles in sequence for a specific amount of time.



Option	Description
	Click to edit profile schedule.
	Click to play profile schedule.
	Click to stop profile schedule.
	Click to change to next or previous profile when a profile schedule is playing.

After selecting **Edit**, you will be presented with the following options.

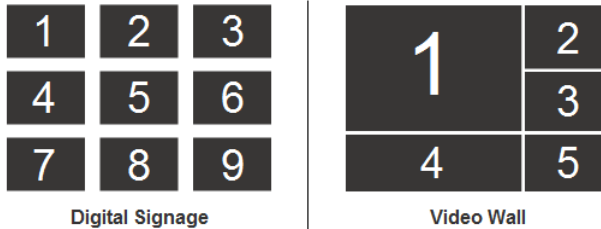


Option	Description
	<p>Click to add profiles to the schedule in the order to be played, left to right, then set the amount of time each profile plays.</p>
	<p>Click a profile for a pop-up menu to appear:</p> <ul style="list-style-type: none"> <li>◆ Select <b>Startup</b> to use the profile as the starting point for the schedule.</li> <li>◆ Click <b>Replace</b> to replace the selected profile with another profile.</li> <li>◆ Click <b>Remove</b> to delete the profile from the schedule.</li> <li>◆ Use &lt; &gt; to change the profile's position in the schedule.</li> </ul>
	<p>Use the drop-down menu to select the duration (Hours, Minutes, or Seconds) and enter the amount of time for the profile to play. After the time expires, the schedule switches to the next profile.</p> <p>Use <b>Repeat</b> to stop switching between schedules and stay on the currently selected profile. If <b>Repeat</b> isn't used, the schedule will loop back to the first profile. If <b>Repeat</b> is used, a specific number of hours, minutes and seconds cannot be set and later profiles will not be played.</p>
<p>Save</p>	<p>Click <b>Save</b> to save the schedule as it appears. After saving, the Profile Scheduling window will close.</p> <p>When a Profile Schedule is playing the <i>On Sequence</i> box will appear in the Play window.</p>
<p>Cancel</p>	<p>Click <b>Cancel</b> to discard changes and return to the Profile Schedule page.</p>



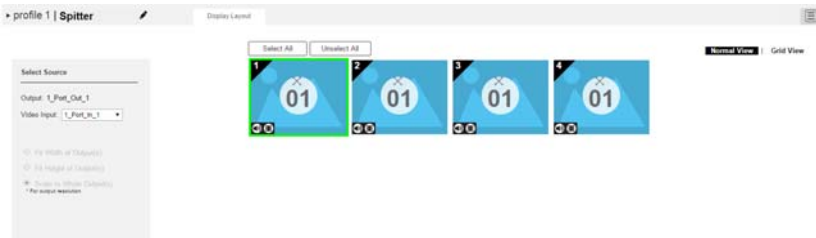
## Connection Profiles

There are two types of profiles: *Digital Signage* and *Video Wall*. **Digital Signage** profiles are for displays where video is viewed on separate monitors. **Video Wall** profiles are for displays that are tiled together, where multiple monitors form one large screen – in various arrangements.



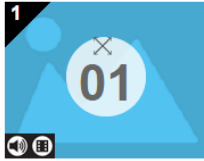
### Digital Signage Profile


Each icon represents an output port and the connected display. The large number is the **Input** port selected for the display. The small number (upper-left corner) is the **Output** port for the display. Click the icons to select options.



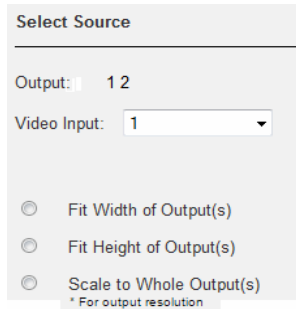
- ◆ Select icons to choose the **Video Input** from the *Select Source* menu.
- ◆ Click the PEN icon or name to edit the profile name.
- ◆ Click **Select All** to select all outputs.
- ◆ Click **Unselect All** to unselect all outputs.
- ◆ Click **Save** to save the profile or **Save as** to save as a different profile number.
- ◆ Click *Grid View* to use an alternate method for configuring connection profiles (see page 47).

## Output Icon



Option	Description
Output Icon	Click an Output icon(s) to highlight it in green and use the <i>Select Source</i> menu to set the video options (see <i>Select Source</i> below). The large number is the <b>Video Input</b> port selected for the display. The small number (upper-left corner) is the <b>Output</b> port of the display.
Mute / Video 	Click the <b>speaker</b> icon to mute the audio on/off. Click the <b>video</b> icon to turn the video off/on.

## Select Source



Option	Description
Select Source	The Select Source menu appears when you click an <b>Output</b> icon.
Output	Displays the Outputs that are selected for the configuration change.
Video Input	Use the drop-down menu to select the <b>Video Input</b> . Click <b>Save</b> or <b>Save as</b> to save the changes.
Radio Button	<ul style="list-style-type: none"> <li>◆ <b>Fit Width of Output(s)</b>: fits the video to the width of the display.</li> <li>◆ <b>Fit Height of Output(s)</b>: fits the video to the height of the display.</li> <li>◆ <b>Scale to Whole Output(s)</b>: fits the video on the entire display.</li> </ul>

## Grid View

The Grid View allows you to select the **Input** to **Output** connections using a simple grid.

**Output Port** \* Uncheck to blank a display.

o01 o02 o03 o04

**Input Port**

i01

i02

i03

i04


- ◆ Select a box to coordinate *Input Ports* to *Output Ports*. By default, ports will be aligned so that *i01* will correspond to *o01*, etc.
- ◆ **Uncheck** a box to disable the video for that Output Port. The column will no longer contain a yellow box.
- ◆ **Check** an *Input Port* radio button to align all *Output Ports* to that *Input Port*.
- ◆ Click **Test** to play current profile without saving.
- ◆ Click **Save & Apply** to save a profile and begin playing it.
- ◆ Click **Save** to save the profile.
- ◆ Click **Save as** to save the profile as a different profile number.
- ◆ Click **Cancel** to undo all unsaved changes.

## Output Options

For instructions on the *Output Options*, see page 54.

## Video Wall Profile

Each blank icon represents an Output port and the connected display. Use the icons to create Independent and Grouped Outputs. **Independent** Outputs will display video on a single monitor. **Grouped** Outputs will display video across multiple monitors as one large screen.



## Video Wall Options

- ◆ Click an icon to choose its **Output** and **Video Input** from the *Display Preference* menu (see page 50).
- ◆ Click multiple icons to Group Outputs (see *Grouping*, page 51) and choose the **Video Input** from the *Display Preference* menu.
- ◆ Use **+** next to **Display Layout \_1** to create additional layouts under the same profile.
- ◆ Click the PEN icon or name to edit the profile name.
- ◆ Click **Select All** to select all outputs.
- ◆ Click **Unselect All** to unselect all outputs.
- ◆ Click **Test** to play current profile without saving.
- ◆ Click **Save & Apply** to save the profile and put it in the Play window (see page 41).
- ◆ Click **Save** to save the profile.
- ◆ Click **Save as** to save the profile as a different profile number.
- ◆ Click **Cancel** to discard changes and return to the Profile List.

## Number of Displays / Output Order / Bezel Dimension

1. Number of Display 04/04

---

→ Horizontal:  ▼

↓ Vertical:  ▼

2. Output Order

---

1 2 3

3 2 1

1  
2  
3


1  
2  
3

3. Bezel Dimension(unit: mm)

---



30

30



30

30

Option	Description
Number of Displays	Use the <i>Horizontal</i> and <i>Vertical</i> drop-down menu to select the number of displays that make up the video wall (a maximum of 64 are supported). Match this to the physical layout of the displays. Click <b>Apply</b> to set the layout.
Output Order	Automatically assign output ports by selecting one of the following options: Left to right (top to bottom), right to left (top to bottom), top to bottom (left to right) or top to bottom (right to left).
Bezel Dimension	Use the four boxes to increase/decrease the frame size for each active display.
Monitor Lock / Unlock  	Click the monitor icon to <b>Lock</b> the (4) bezel settings, so that when one size is changed they all change. Click the monitor icon to <b>Unlock</b> the (4) bezel settings, so that each size can be set independently.

## Null Input



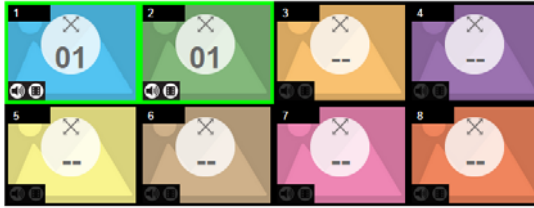
Option	Description
Null Icon	<p>Click Null Input icons to highlight icons in green and use the Display Preferences menu to set the video options (see <i>Display Preferences</i>, page 52).</p> <p>Select a <b>single</b> icon to set the <b>Output</b> and <b>Video Input</b> for an independent display (see <i>Independent Output</i>, page 50).</p> <p>Select <b>multiple</b> icons and set the <b>Video Input</b> to group displays as one screen (see <i>Grouping</i>, page 51). <i>You must first set the Output port for each icon.</i></p>
Drop-down Menu	Use the drop-down menu to select the Output port.

## Independent Output



Option	Description
Independent Output	<p>Independent Outputs are displays that have their own <b>Video Input</b> and <b>Output</b> selected. Independent Outputs:</p> <ul style="list-style-type: none"> <li>◆ Display their own video</li> <li>◆ Icons have their own color and Video Input</li> </ul> <p>Select an Independent Output and use the <i>Display Preferences</i> (page 52) menu select the <b>Video Input</b>.</p>
Drop-down Menu	Use the drop-down menu to select the Output port.
Mute / Video	<p>Click the <b>speaker</b> icon to mute the audio on/off.</p> <p>Click the <b>video</b> icon to turn the video off/on.</p>

## Grouping



Option	Description
Grouping	Click multiple icons to Group Outputs (highlighted in green) and click → ← to group the displays into one screen*. Use the <b>Display Preferences</b> menu to select the <b>Video Input</b> for the group - each Output icon in the Group will appear with the same Video Input number and icon color (see <i>Group</i> , page 51). <b>Note:</b> Before grouping you must set the Output port for each icon.
Ungroup	Select a group and click ← → to ungroup the displays.

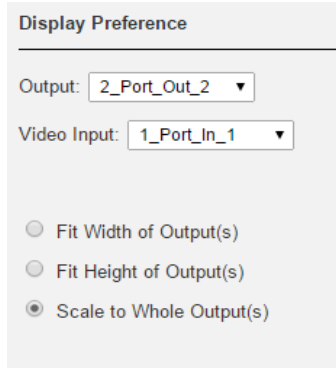
## Group



Option	Description
Group	A <b>Group</b> (of Outputs) shares the same <b>Video Input</b> and displays the video together as one large screen. A Group of Outputs: <ul style="list-style-type: none"> <li>◆ Displays video across multiple monitors to form one screen</li> <li>◆ Icons have the same color and Video Input number.</li> <li>◆ Select a Group and use the <i>Display Preferences</i> menu to select the <b>Video Input</b>.</li> <li>◆ To group outputs see <i>Grouping</i>, page 51.</li> </ul>
Mute / Video	Click the <b>speaker</b> icon to mute the audio on/off. Click the <b>video</b> icon to turn the video off/on.



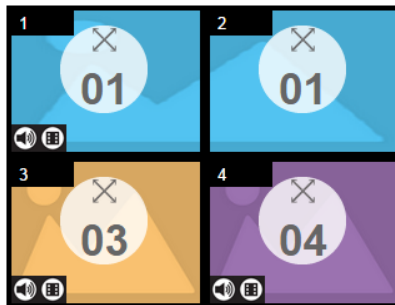
## Display Preferences



Option	Description
Display Preferences	Click Output icons for the Display Preferences menu to appear– to select the <b>Output</b> and/or <b>Video Input</b> port.
Output	Use the drop-down menu to select the <b>Output</b> port (Independent and single Blank icons only). If you select multiple displays the output ports selected will appear here. You can use the output icon's drop-down menu to change the output port for the display.
Video Input	Use the drop-down menu to select the <b>Video Input</b> port.
Radio Button	<ul style="list-style-type: none"> <li>♦ <b>Fit Width of Output(s)</b>: fits the video to the width of the display.</li> <li>♦ <b>Fit Height of Output(s)</b>: fits the video to the height of the display.</li> <li>♦ <b>Scale to Whole Output(s)</b>: fits the video on the entire display.</li> </ul>

## Video Wall Example

The example below shows a video wall with 4 displays.



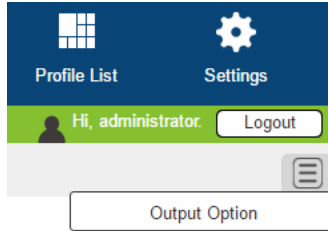
- ♦ Each Group and Independent Output has a unique color.
- ♦ This video wall has 1 **Group** and 2 **Independent** displays.



- ◆ The Group will show **Video Input 01** across both displays as one large screen.
- ◆ The Independent displays will show the video from their own **Video Input** – 03 and 04.
- ◆ Add Display Layouts to create separate video walls (see *Video Wall Options*, page 48).

## Output Options

The *Output Options* page is used to configure HDMI Video options.



### HDMI Video Options

*HDMI Video Options* allow you to set Seamless Switch options which determine how a display performs when the input port is changed.

Port	*Seamless Switch	Transition	Period	Scale Resolution
	Apply to All	Apply to All	Apply to All	Apply to All
Port1	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	--	1280x720@60HZ(720)
Port2	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	--	1280x720@60HZ(720)
Port3	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	--	1280x720@60HZ(720)
Port4	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	--	1280x720@60HZ(720)

\*The Seamless Switch function cannot be turned off from the video wall editor.

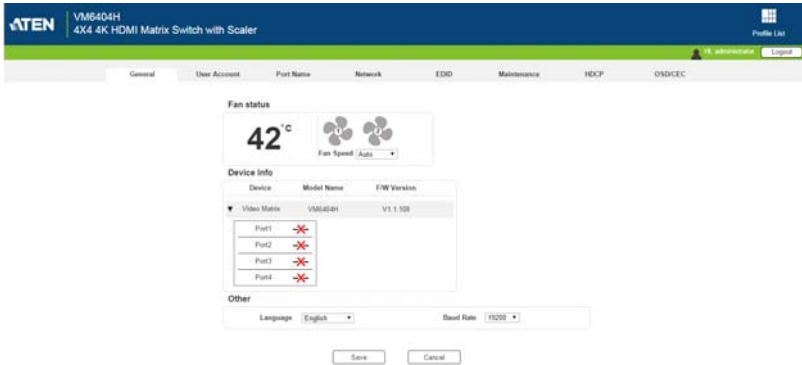
- ◆ The *Transition*, *Period* and *Scale Resolution* apply only when Seamless Switching is on.
  - ◆ **Seamless Switch:** Turning *Seamless Switch* on removes the video distortion and delay seen when an input port is switched.
    - ◆ Use the drop-down menu to apply to all ports, or the ON/OFF button to enable/disable Seamless Switching per port.
  - ◆ **Transition:** Allows you to fade the video display when the input port is changed. Use the period option to set the fade speed.
    - ◆ Use the drop-down menu to apply to all ports, or ON/OFF button to enable/disable Transitions per port.
  - ◆ **Period:** Sets the fade speed for the Transition option.
    - ◆ Use the drop-down menu to apply an option (*Slow*, *Normal*, or *Fast*) to all ports, or lower drop-down menus to apply options per port.
  - ◆ **Scale Resolution:** Forces the port to scale the video displayed to the selected resolution. Options are: 560x360@60HZ, 720x576@50HZ,

768x480@60HZ, 1024x768@60HZ, 1280x720@50HZ,  
1280x720@60HZ, 1920x1080@30HZ, 1280x800@60HZ,  
1280x1024@60HZ, 1366x768@60HZ, 1400x1050@60Hz,  
1600x900@60HZ, 1600x1200@60HZ, 1920x1200@60HZ,  
1920x1080@50HZ, 1920x1080@60HZ, 2560x1080@60HZ,  
3440x1440@50HZ, 3840x2160@24HZ, 3840x2160@25HZ,  
3840x2160@30HZ, 4096x2160@24HZ, 4096x2160@25HZ,  
4096x2160@30HZ, 3840x2160@50HZ 4:2:0, 3840x2160@60HZ  
4:2:0, 4096x2160@50HZ 4:2:0, and 4096x2160@60HZ 4:2:0.

- ◆ Use the top drop-down menu to apply an option to all ports, or lower drop-down menus to apply options per port.
- ◆ Click **Test** to play current profile without saving.
- ◆ Click **Save** to save the profile or **Save as** to save as a different profile number.
- ◆ Click **Save & Apply** to save the profile and put it in the Play window (see page 41).
- ◆ Click **Cancel** to discard changes and return to the Profile List.

## System Settings

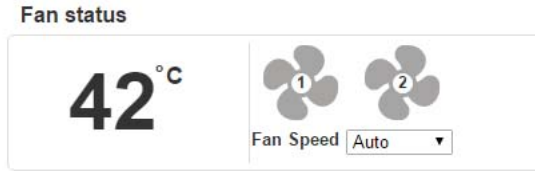
Click the *Settings* link from the Main page for the System Settings to open on the **General** page:



- ◆ The *General* page allows you to edit Baud, Language and Fan settings and view device information.
- ◆ The *User Account* page allows you to add and edit user accounts.
- ◆ The *Port Name* page allows you to name each input and output port.
- ◆ The *Network* page allows configuration of the network settings.
- ◆ The *EDID* page is used to set the EDID modes.
- ◆ The *Maintenance* page is for upgrading the device's firmware.
- ◆ The *HDCP* page is lets users view and set HDCP key settings.
- ◆ The *OSD/CEC* page allows users to control port OSD and CEC settings.
- ◆ Click **Back to Profile List** to return to the Main page.

## General

The *General* page has three sections: Fan Status, Device Info and Other.



### Fan Status

- ◆ This section displays the VM6404H's two fans' statuses.
- ◆ The VM6404H also includes a drop-down menu which allows for manual selection of fan speed.

**Note:** If the fans have stopped working or are switched off, they will appear as follows.



Device Info

Device	Model Name	F/W Version
▼ Video Matrix	VM6404H	V1.1.108
Port1	✘	
Port2	✘	
Port3	✘	
Port4	✘	

### Device Info

- ◆ This section lists the device's type, Model Name, Firmware Version and port statuses.

Other

Language English

Baud Rate 19200

### Other

- ◆ Use the **Language** drop-down menu to select a preferred user interface language.
  - ◆ Options include: English, French, German, Italian, Japanese, Korean, Portuguese, Russian, Spanish, Simplified Chinese and Traditional Chinese.

- ◆ Use the **Baud Rate** drop-down menu to select a serial port setting.
  - ◆ Options include: 9600, 19200, 38400 and 115200.

## User Account

The *User Account* page lets you add, edit, or delete users and change the password for accessing the VM6404H's GUI.

**Note:** This is an Administrator only function.

User Name	Level	Description
administrator	Administrator	Default_User
user_1	Basic User	User_Account

+ Add account    Edit

- ◆ **Add account**– Click the *Add account* button to add another user to the list. The VM6404H supports up to 32 users at one time (see page 60 for more details).
- ◆ **Edit** – Click the *Edit* button to change user information. This option allows an Administrator to edit individual accounts.

User Name	Level	Description
<a href="#">Edit</a> 111111	Administrator	111111 
<a href="#">Edit</a> 12345	Administrator	
<a href="#">Edit</a> administrator	Administrator	Default_user

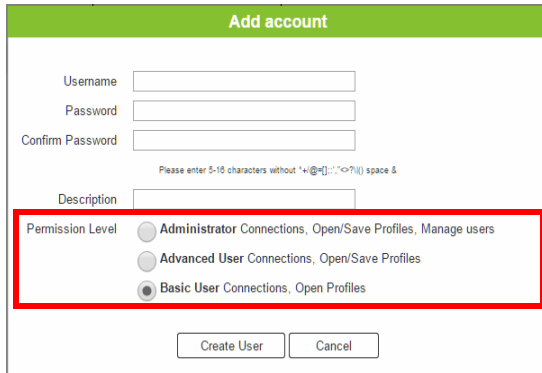
- ◆ **Edit** – Rename the user, set the password, add a description, and set the user's permission level (see page 60 for more details).
- ◆ **Delete** – Click the Delete icon to remove a user and all user information attached to the account. The Administrator account can not be deleted.
- ◆ The default username and password are: administrator/password.





## Permission Level

At the bottom of the New/Edit User page is the permission section, which is used to set a user's permission level.



The screenshot shows a web form titled "Add account" with a green header. The form contains several input fields: "Username", "Password", "Confirm Password", and "Description". Below the "Description" field is a "Permission Level" section, which is highlighted with a red rectangular border. This section contains three radio button options:

- Administrator** Connections, Open/Save Profiles, Manage users
- Advanced User** Connections, Open/Save Profiles
- Basic User** Connections, Open Profiles

Below the radio buttons are two buttons: "Create User" and "Cancel".

The three available permission levels are as follows:

- ◆ **Administrator** – this level provides full access and control of the VM6404H, in addition to full User Management privileges.
- ◆ **Advanced User** – this level provides full access and control with no User Management privileges.
- ◆ **Basic User** – this level only provides basic functions (connections and open profiles).

## **Port Name**

The *Port Name* page lets you name the input and output ports for easy identification.

Output Port	
Port1	01   jklh_kll
Port2	02   Port_Out_2
Port3	03   Port_Out_3
Port4	04   Port_Out_4

Input Port	
Port1	01   Port_In_1
Port2	02   Port_In_2
Port3	03   Port_In_3
Port4	04   Port_In_4

- ◆ To name an Input/Output port, enter a descriptive name of up to 16 multi-language characters (excluding ;=][+=?\|) in the corresponding field and click **Save**.
- ◆ Language characters available include: English, French, German, Italian, Japanese, Korean, Portuguese, Russian, Spanish, Simplified Chinese and Traditional Chinese.
- ◆ To change an Input/Output port's name, enter another value and click **Save**.
- ◆ Input and Output port names can be the same.
- ◆ Press **Cancel** to go back a level, return to the initial screen, or exit.

## Network

The *Network* page lets you configure the IP settings, website timeout, and Telnet settings for connecting to the VM6404H.

DHCP	<input checked="" type="radio"/> Enable <input type="radio"/> Disable
IP Address	<input type="text"/>
Subnet Mask	<input type="text"/>
Default Gateway	<input type="text"/>
Website Timeout	<input type="text" value="N/A"/>
MAC Address	00:10:74:B3:00:06
Telnet	<input checked="" type="radio"/> Enable <input type="radio"/> Disable

**Enable** DHCP to allow the DHCP server to assign an IP address to the VM6404H. Select **Disable** to enter your own static IP address settings for the device.

Click **Cancel** to use the following default values:

- ◆ IP Address – 192.168.0.60
- ◆ Subnet Mask – 255.255.255.0
- ◆ Default Gateway – 192.168.0.1
- ◆ Website Timeout\* – 5 minutes
- ◆ Telnet Enabled

Enter the values, then click **Save**. Changes may take a few seconds and after refreshing the page automatically redirects you to the IP address specified.

---

\* This option controls how long an inactive web connection stays logged into the VM6404H. Use N/A to disable this option. Other options include 5, 10, 30 and 60 minutes. Any changes will take effect immediately.

---

## EDID

The *EDID Settings* page lets users view and select an EDID Mode so that the VM6404H can use the best resolution for its display(s).

The screenshot displays the EDID Settings interface, which is divided into several sections:

- EDID Mode:** A vertical list of modes with radio buttons:
  - ATEN Default
  - Port1 Mode
  - Remix
  - Customized
 Below this list is an "Apply" button and a "Port EDID Status" section. Under "Port EDID Status", there are four entries: "Port 1. Remix" (highlighted with a green arrow), "Port 2. Remix", "Port 3. Remix", and "Port 4. Remix".
- EDID & CEA Description:** A large area containing:
  - EDID:** A list of 10 items:
    - Vendor/Product Identification
    - EDID Structure/Revision
    - Basic Display/Feature
    - Color Characteristics
    - Established Timings
    - Standard Timings
    - Detail Timing/Display Description 1
    - Detail Timing/Display Description 2
    - Monitor Description
    - Monitor Description
  - CEA:** A list of 7 items:
    - Display Support
    - Video Data
    - Audio Data
    - Speaker Allocation
    - Vendor Specific Data
    - Detail Timing/Display Description 1
    - Detail Timing/Display Description 2
  - Metadata:** Key-value pairs on the right side:
    - Model ID: 0x0001
    - Manufacturer ID: ATN
    - Serial Number: 0x00002758
    - Manufacture Date: 2014 Week 23
    - Week of Manufacture: 23
    - Year of Manufacture: 2014
- Tips:** A section on the far right providing additional information:
  - ATEN Default Mode:** All ports' EDID are the same as the hardware default EDID.
  - Port1 Mode:** All ports' EDID are the same as Port1 EDID.
  - Remix:** All ports' EDID use the lowest resolution display.
  - Customized Mode:** The EDID Wizard is only enabled if the EDID is in "Customized Mode".

**Note:** The EDID Mode can also be selected via the Front Panel pushbuttons – see *EDID Mode*, page 23.

Extended Display Identification Data (EDID) is a data format that contains a display's basic information and is used to communicate with the video source/system.

## EDID Mode

In the left panel of the page, users can select a pre-configured EDID Mode using the **EDID Mode** radio buttons.

**EDID Mode**

ATEN Default  
 Port1 Mode  
 Remix  
 Customized

Apply

Port EDID Status

Port 1 Remix

Port 2 Remix

Port 3 Remix

Port 4 Remix

**EDID & CEA Description**

EDID	Model ID: 0x0001	Tips
1. Vendor/Product Identification	Manufacturer ID: ATN	ATEN Defa All ports' ED same as the default EDID
2. EDID Structure/Revision	Serial Number: 0x0000275B	
3. Basic Display/Feature	Manufacture Date: 2014 Week 23	
4. Color Characteristics	Week of Manufacture: 23	
5. Established Timings	Year of Manufacture: 2014	
6. Standard Timings		
7. Detail Timing/Display Description 1		Port1 Mode All ports' ED same as Po
8. Detail Timing/Display Description 2		
9. Monitor Description		
10. Monitor Description		Remix All ports' ED lowest resol
<b>CEA</b>		Customize The EDID is enabled if th *Customize
1. Display Support		
2. Video Data		
3. Audio Data		
4. Speaker Allocation		
5. Vendor Specific Data		
6. Detail Timing/Display Description 1		
7. Detail Timing/Display Description 2		

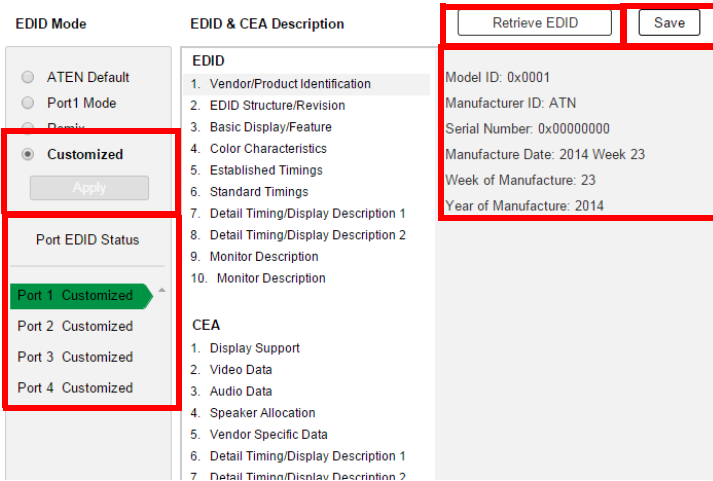
Select the EDID Mode to use and click **Apply**. The VM6404H uses the settings configured for that EDID mode.

Options are:

- ◆ **ATEN Default:** All ports' EDID are the same as the hardware default EDID.
- ◆ **Port 1 Mode:** All ports' EDID are the same as Port1's EDID.
- ◆ **Remix:** All ports' EDID use the best display resolution.
- ◆ **Customized:** See Customized Mode, see page 68.

## Customized Mode

Use the *Customized* Mode to automatically retrieve and save the EDID settings of a connected monitor/display device to an input source port.



- ◆ In the left-most panel of the page, select **Customized** from the *EDID Mode* section and click **Apply**.
- ◆ **Port EDID Status**: Select which input source port you want to store the EDID configuration.
- ◆ **Retrieve EDID**: Click and a pop-up window appears to retrieve the EDID settings of a stored EDID configuration: *Customized EDID 01-04*, or *ATEN Default*. Select the port to retrieve:

### Caution

Select a port to retrieve.

- ◆ The right panel displays a summary of the acquired EDID settings that you can edit. Click **Save** and select the configuration for the **Current** or **All Ports** for the duration of the session.

### Save

Save changes to the current port or all ports?

## EDID & CEA Description

The right panel of the screen lets users view the configuration of the *EDID* and *CEA* Modes selected:

- ◆ From the left column, click the option that you want to view and/or edit. There are two categories: **EDID** (Extended Display Identification Data) and **CEA** (Consumer Electronics Association).
- ◆ When you highlight the menu items on the left column, the right column displays the current settings for the corresponding EDID configuration. Some of the screens are read-only.
- ◆ See *Customized EDID Settings*, page 68 for more information on these two columns.

## Customized EDID Settings

The EDID structure is comprised of 128 bytes in total – each heading shown in the left column corresponds to a specific number of bytes.

The pages for the pre-configured EDID Modes (Port 1, Default and Remix) cannot be edited. The pages for the Customized EDID, which can be edited, are discussed in the proceeding sections:

## Established Timings

This page lists video resolutions/timings that display devices can support.

The screenshot shows the EDID configuration interface. On the left, under 'EDID Mode', 'Customized' is selected. The main area is titled 'EDID & CEA Description'. The 'EDID' section lists 10 items, with '5. Established Timings' highlighted. The 'CEA' section lists 9 items. A list of video resolutions/timings is shown on the right, with checkboxes for selection. A red box highlights this list. The list includes:

<input checked="" type="checkbox"/>	720x400 @ 70Hz
<input type="checkbox"/>	720x400 @ 88Hz
<input checked="" type="checkbox"/>	640x480 @ 60Hz
<input checked="" type="checkbox"/>	640x480 @ 67Hz
<input checked="" type="checkbox"/>	640x480 @ 72Hz
<input checked="" type="checkbox"/>	640x480 @ 75Hz
<input checked="" type="checkbox"/>	800x600 @ 56Hz
<input checked="" type="checkbox"/>	800x600 @ 60Hz
<input checked="" type="checkbox"/>	800x600 @ 72Hz
<input checked="" type="checkbox"/>	800x600 @ 75Hz
<input type="checkbox"/>	832x624 @ 75Hz (Apple Macintosh II)
<input type="checkbox"/>	1024x768 @ 87Hz, interlaced(1024*768i)
<input checked="" type="checkbox"/>	1024x768 @ 60Hz
<input checked="" type="checkbox"/>	1024x768 @ 70Hz
<input checked="" type="checkbox"/>	1024x768 @ 75Hz
<input checked="" type="checkbox"/>	1280x1024 @ 75Hz
<input type="checkbox"/>	1152x870 @ 75Hz(Apple Macintosh II)

Buttons for 'Retrieve EDID', 'Save', 'Clear', and 'Select All' are located at the bottom of the list.

- ◆ Select the resolution(s) you want to use for the attached monitor/display device.
- ◆ Click **Clear** to deselect all the items.
- ◆ Click **Select All** to check all the items.
- ◆ Click **Save** to apply the changes.



## Standard Timings

This page shows eight resolutions/timings that display devices can support in addition to those listed in the Established Timings page.

EDID Mode

ATEN Default  
 Port1 Mode  
 Remix  
 Customized

Apply

Port EDID Status

Port 1 Customized

Port 2 Customized

Port 3 Customized

Port 4 Customized

EDID & CEA Description

Retrieve EDID    Save

H Active Pixel	V Active Pixel	R Refresh Rate	Aspect Ratio
H 1600	V 1200	R 60	4:3
H 1280	V 1024	R 60	5:4
H 1400	V 1050	R 60	4:3
H 1440	V 900	R 60	16:10
H 1680	V 1050	R 60	16:10
H 1920	V 1080	R 60	16:9
H 1280	V 800	R 60	16:10
H 1920	V 1200	R 60	16:10

EDID

- Vendor/Product Identification
- EDID Structure/Revision
- Basic Display/Feature
- Color Characteristics
- Established Timings
- Standard Timings
- Detail Timing/Display Description 1
- Detail Timing/Display Description 2
- Monitor Description
- Monitor Description

CEA

- Display Support
- Video Data
- Audio Data
- Speaker Allocation
- Vendor Specific Data
- Detail Timing/Display Description 1
- Detail Timing/Display Description 2
- Detail Timing/Display Description 3
- Detail Timing/Display Description 4

- ◆ Select the *H Active Pixel* from the drop-down menu.
- ◆ Select the *Aspect Ratio* from the drop-down menu.
- ◆ Click **Save** to apply the changes.

## Detail Timing / Display Description

This screen gives more video resolution options, and provides resolution/timing details.

EDID Mode

ATEN Default  
 Port1 Mode  
 Remix  
 Customized

Apply

Port EDID Status

Port 1 Customized

Port 2 Customized

Port 3 Customized

Port 4 Customized

EDID & CEA Description

Retrieve EDID    Save

Resolution:

Pixel Clock(MHz): 25.17

Stereo Display  
 Interfaced: Non-interfaced  
 Stereo Mode: none  
 Sync type: Digital Separate  
 Positive Vsync Polarity: no  
 Positive Hsync Polarity: no

Resolution Detail

	Horizontal	Vertical
Image Size:	mm	mm
Active PXL:	pixel	lines
Blanking Time:	pixel	lines
Sync Offset:	pixel	lines
Sync Width:	pixel	lines
Border:	pixel	lines

In the drop down menu, choose a resolution with values that fit the attached monitor/display device and click **Save**.

## Monitor Description

This screen lets you specify the viewing specifications, namely horizontal and vertical scan ranges and pixel clock rate, of your monitor/display device.

**EDID Mode**

ATEN Default

Port1 Mode

Remix

**Customized**

Port EDID Status

Port 1 Customized

Port 2 Customized

Port 3 Customized

Port 4 Customized

**EDID & CEA Description**

**EDID**

1. Vendor/Product Identification
2. EDID Structure/Revision
3. Basic Display/Feature
4. Color Characteristics
5. Established Timings
6. Standard Timings
7. Detail Timing/Display Description 1
8. Detail Timing/Display Description 2
9. Monitor Description
10. Monitor Description

**CEA**

1. Display Support
2. Video Data
3. Audio Data

	Minutes	Max
Horizontal Scan Range:	15	~ 102
Vertical Scan Range:	23	~ 121
Pixel Clock Rate: (MHz)	80	(10~2550)

Enter the values that correspond to your device and click **Save** to apply the changes.

## CEA Settings

CEA is an extension data of the EDID structure, which further extends the standard definitions of EDID to support advanced features of monitors/display devices.

### Display Support

This screen describes the display's basic digital components.

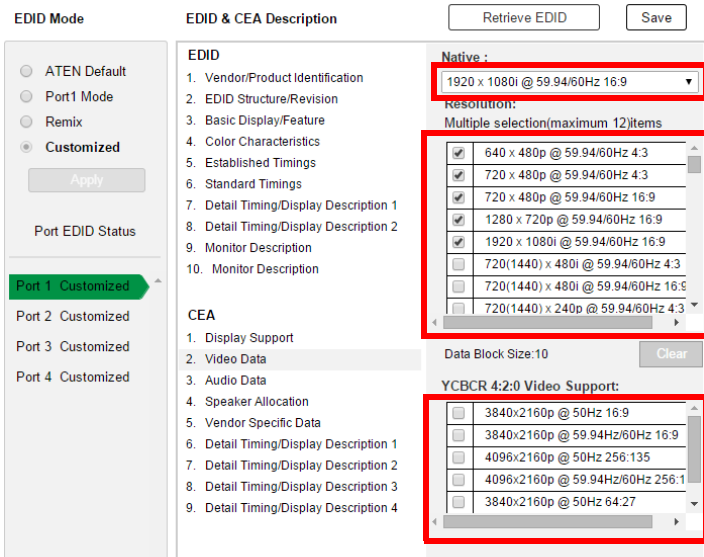
The screenshot shows a web interface for configuring EDID and CEA settings. It is divided into three main sections:

- EDID Mode:** Contains radio buttons for 'ATEN Default', 'Port1 Mode', 'Remix', and 'Customized' (which is selected). Below these is an 'Apply' button and a 'Port EDID Status' section with a list of port configurations: 'Port 1 Customized' (highlighted with a green arrow), 'Port 2 Customized', 'Port 3 Customized', and 'Port 4 Customized'.
- EDID & CEA Description:** Contains a list of EDID items (1-10) and a 'CEA' section with items 1-3. The 'YCbCr' section is highlighted with a red box and contains two checked options: 'YCbCr444' and 'YCbCr422'. Other visible settings include 'Revision: 0x03' and 'Underscan: no'.
- Buttons:** 'Retrieve EDID' and 'Save' buttons are located at the top right.

Select the YCbCr mode applicable to your display and click **Save**.

## Video Data

This screen lists additional video resolution/timing displays that may be supported by other devices, other than PC monitors (for example, 1080i).



- ◆ Select the native resolution of the attached display device.
- ◆ Select the resolutions, refresh rate, and aspect ratio that work with the attached monitor/display device.
  - ◆ You may also choose from supported YCBCR 4:2:0 alternative
- ◆ Click **Clear** to deselect all the items.
- ◆ Click **Save** to apply the changes.

## Audio Data

This screen lets you select advanced audio configurations for your device.

The screenshot shows the 'Audio Data' configuration interface. On the left, under 'EDID Mode', 'Customized' is selected. The main area is titled 'EDID & CEA Description' and contains a list of EDID items (1-10) and CEA items (1-3). A red box highlights the 'Audio Format' section, which includes six dropdown menus. 'Audio Format 1' is currently set to 'Linear PCM 2-channel'. Buttons for 'Retrieve EDID' and 'Save' are located at the top right.

Use the drop down menu to select the **Audio Format** (1~6) applicable to your audio output device, and click **Save** to apply the changes.

## Detail Timing / Display Description

This screen gives more video resolution options, and provides resolution/ timing details (in addition to those specified in the EDID structure).

The screenshot shows the 'Detail Timing / Display Description' configuration interface. The 'EDID & CEA Description' section is highlighted with a red box, showing the 'Resolution' dropdown menu. Below it, the 'Pixel Clock(MHz): 148.50' is displayed. The 'Resolution Detail' table is also visible.

	Horizontal	Vertical
Image Size:	mm	mm
Active PXL:	pixel	lines
Blanking Time:	pixel	lines
Sync Offset:	pixel	lines
Sync Width:	pixel	lines
Border:	pixel	lines

In the **Resolution** drop down menu, choose a resolution with values that fit the attached monitor/display device and click **Save**.

## **Maintenance**

The *Maintenance* page lets users upgrade the VM6404H's firmware and back up or restore system settings. This is an Administrator only function.

The screenshot shows two sections of a web interface. The first section is titled "Firmware upgrade" and contains a horizontal bar with three elements: a "Upgrade" button, a "Browse" button, and the text "Select a firmware file to begin". The second section is titled "Backup / Restore" and contains a horizontal bar with four elements: a "Backup" button, a "Restore" button, a "Browse" button, and the text "Select a restore file to begin". To the right of the "Backup / Restore" section, there is a red error message: "\*User accounts cannot be backed up or restored."

To upgrade the VM6404H's firmware, do the following:

1. Use the **Browse** button to locate the firmware upgrade file. Make sure you have the correct file saved on your PC.
2. Click **Upgrade** to begin the upgrade procedure.

---

**Note:** After updating the firmware, it's recommended that you clear your web browser's cache and then close and reopen the web browser. This will ensure the GUI refreshes and functions properly.

---

To back up the VM6404H's system settings, do the following:

1. Click **Backup**. A configuration file will then begin downloading.

To restore the VM6404H's system settings, do the following:

1. Use the **Browse** button to locate the configuration file. Make sure you have the correct file saved on your PC.
2. Click **Restore** to begin the restoration procedure.

---

**Note:** User accounts cannot be backed up or restored.

---

## HDCP

The *HDCP* page lets users view and set HDCP key settings between input and output ports for digital copy protection and to ensure Seamless Switching between different devices. This is an Administrator and Advanced User only function.

The screenshot shows the HDCP Configuration interface. It is divided into three main sections: Input, Connection, and Output. The Input section has a dropdown menu set to 'Apply to All' and four port settings, all set to 'Non-HDCP Content'. The Connection section shows a diagram with four input ports on the left and four output ports on the right, with lines connecting them. The Output section has a dropdown menu set to 'Apply to All' and four port settings, all with the checkbox 'Fix HDCP(Non-HDCP)' checked. At the bottom, there are 'Save' and 'Reset' buttons.

### Input

Here users can select whether port content is HDCP 2.2, HDCP 1.4 or non-HDCP enabled, either individually or by applying one setting to all ports.

This screenshot is similar to the previous one but shows different settings. In the Input section, the dropdown is still 'Apply to All', but the four port settings are now 'HDCP 1.4 Content', 'HDCP 1.4 Content', 'HDCP 1.4 Content', and 'HDCP 2.2 Content'. The 'HDCP 2.2 Content' dropdown is highlighted with a red box. In the Output section, the 'Fix HDCP(Non-HDCP)' checkbox is checked for Port 2 and unchecked for Ports 1, 3, and 4.

### Connection

Here users can find a visual display of connection paths between inputs and outputs. When selecting an input, its path is displayed in green.

### Output

Here users can define whether or not HDCP settings are fixed, either by individual port or by applying one setting to all ports. By prearranging and fixing keys, this setting ensures that Seamless Switching is possible even when switching between HDCP and non-HDCP enabled devices.

## OSD/CEC

The OSD/CEC page lets users view and set OSD and CEC settings for all ports.

**OSD / CEC**

Port	OSD	CEC
	<input type="button" value="Apply to All"/>	<input type="button" value="Apply to All"/>
Port1	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF
Port2	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF
Port3	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF
Port4	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF

\* The CEC setting is only for output boards, please make sure all devices have this capability.

- ◆ **OSD:** Sets the default OSD option for the port. When OSD is on, real-time text updates appear on the display for 10 seconds when configuration and port changes are made to its output.
  - ◆ Use the drop-down menu to apply options to all ports, or ON/OFF button to enable/disable the OSD for each port.
- ◆ **CEC:** Consumer Electronics Control (CEC) allows interconnected HDMI devices to communicate and respond to one remote control.
  - ◆ Use the drop-down menu to apply options to all ports, or On/Off button to enable/disable CEC for a port.
- ◆ Click **Save** to save the settings or **Cancel** to exit without saving the settings.



## Telnet Operation

---

The VM6404H can be operated and configured via a remote terminal session using Telnet.

To log into the VM6404H by means of a Telnet session, do the following:

1. On your computer, open a terminal (command line) session.
2. At the prompt, key in the VM6404H's IP address in the following way:  

```
telnet [IP address]:23
```
3. Press **Enter**. The login screen appears. At the login prompt, provide your Username and Password.

---

**Note:** If a user logs on using a Username that is already in session, the newest login takes effect and the previous session is replaced.

---

### Configuration Menu

Once a Telnet connection to the VM6404H is established, the device's text-based Configuration Menu comes up, with the following items:

#### **1. H – Call up the command list for help**

Command list:

GT – Set gateway address

IM – Set IP subnet mask

IP – Set IP address

LO – Load connections from profile *nn*

PW – Change password

RI– Read what input is connected to *nn* output

RO – Read what output is connected to *nn* input

SB – Set the serial port baud rate

SS – Switch input to specified port

SV – Save the current connections into profile *nn*

TI – Set timeout

VR – Software version information

Ctrl-Q – Quit

## 2. GT – Set gateway address

GT

Old gateway address: 192.168.0.1

New gateway address:

## 3. IM – Set IP subnet mask

IM

Old IP subnet mask: 255.255.255.0

New IP subnet mask:

## 4. IP – Set IP address

IP

Old IP address: 192.168.0.60

New IP address:

## 5. LO – Load connections from profile

LO 01

Load profile 01 OK.

## 6. PW – Change password

PW

Old password: \*\*\*\*\*

New password:

## 7. RI – Read what input is connected to *nn* output

RI 01

Input port 02 04 is connected to output port 01

## 8. RO – Read what output is connected to *nn* input

RO 01

Output port 02 is connected to input port 01

## 9. SB – Set serial port baud rate

SB 96

Serial port baud rate is set to 9600

## 10. SS – Switch input to specified output

SS 01,03

Switch input 01 to output 03

## 11. SV – Save the current connections into a profile

SV 01

Save the current connections into profile 01

## 12. TI – Set timeout

TI 30

Set 30 minute timeout

## 13. VR – Software version information

VR

Software version 1.0.

---

**Note:** All RS-232 commands in this manual are also applicable in Telnet mode, see *RS-232 Commands*, page 81.

---

---

**Note:** For further information about these functions, please reference the equivalent Browser GUI functions earlier in this chapter.

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# Chapter 5

## RS-232 Commands

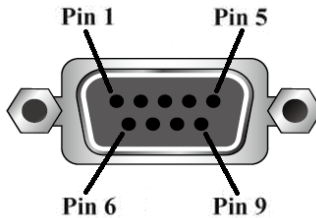
### Serial Control Protocol Commands

---

The VM6404H's built-in bi-directional RS-232 serial interface allows system control through a high-end controller or PC.

#### RS232 Pin Assignment

Pin	Description	Pin	Description
1	Not connected	6	Not connected
2	RXD	7	Not connected
3	TXD	8	Not connected
4	Not connected	9	Not connected
5	GND		



#### Configuring the Serial Port

The controller's serial port should be configured as follows:

Baud Rate	19200
Data Bits	8
Parity	None
Stop Bits	1
Flow Control	None

## **Verification**

After entering a command, a verification message appears at the end of the command line as follows:

- ◆ **Command OK** - indicates that the command is correct and successfully performed by the switch
- ◆ **Command incorrect** - indicates that the command has the wrong format and/or values.

## Switch Port Command

The Switch Port command allows you to switch ports on the VM6404H.

The formula for the Switch command is as follows:

**Command + Input + Number + Output + Number + Control + [Enter]**

1. For example, to switch input port 02 to output port 04, type:

**sw i02 o04 [Enter]**

2. To switch output port 04 to the next port, type:

**sw o04 + [Enter]**

3. To turn off video output on port 03, type:

**sw o03 off [Enter]**

The following tables show the possible values for the **Switch Port** command:

Command	Description
sw	Switch command

Input Command	Description
i	Input command

Port number	Description
xx	01-04 port

Output Command	Description
o	Output command

Port number	Description
yy	01-04 port
*	All output ports

Control	Description
on	Turn on the display
off	Turn off the display
+	Next Port
-	Previous Port

**Note:** 1. By default, input port 01 is tied to output port 01; input port 02 is tied to output port 02; and so on until port 04 (i.e., o01 i01, o02 i02).

2. Each command string can be separated with a space.

3. The **Port Number** can be skipped, and the default value will be used.

The following table lists the available Switch Port commands:

Command	Input Command	Input Port	Output Command	Output Port	Control	Enter	Description
SW	i	xx	o	yy *		[Enter]	Switch Input Port xx to Output Port yy (xx:01~04; yy:01~04, *)
SW			o	yy *	on off	[Enter]	Turn on Output Port yy Turn off Output Port yy (yy:01~04, *)
SW			o	yy *	+ -	[Enter]	Switch Output port yy to next Output port. Switch Output port yy to previous Output port. (yy:01~04, *)



## EDID Mode Command

Extended Display Identification Data (EDID) is a data that contains a display's basic information and is used to communicate with the video source.

The formula for the EDID command is as follows:

**Command + Control + [Enter]**

- For example, to use the Port1 EDID mode, type:

**edid port1 [enter]**

The following tables show the possible values for the **EDID** command:

Command	Description
edid	EDID Mode command

Control	Description
port1	Implement the EDID of the connected display to Port 1, and pass it to the video source.
remix	Implement the EDID of each connected display according to its connection when the VM6404H is first powered on, or immediately after selecting the Remix option.
default	Implements ATEN's default EDID. (default)
custom	Implements the customized mode as set in the EDID system settings. (See <i>Customized EDID Settings</i> , page 68)

**Note:** Each command string can be separated with a space.

The following table lists the available EDID commands:

Command	Control	Enter	Description
edid	port1	[Enter]	The EDID from Port 1 is passed to the video source.
edid	remix	[Enter]	The VM6404H implements the EDID of each connected display according to its connection when it is first powered on, or immediately after selecting the Remix option.
edid	default	[Enter]	ATEN's default EDID is passed to the video source.
edit	custom	[Enter]	Implements the customized mode.

## **Mute Command**

Mute allows you to enable or disable an output port(s) audio.

The formula for the Mute command is as follows:

**Command + Output + Number + Control + [Enter]**

1. For example, to mute the audio coming from output port 1, type:  
**mute o01 on [enter]**

The following tables show the possible values for the **Mute** command:

<b>Command</b>	<b>Description</b>
mute	Mute command

<b>Output Command</b>	<b>Description</b>
o	Output command

<b>Port number</b>	<b>Description</b>
yy	01-04 port (default is 01)
*	All output ports

<b>Control</b>	<b>Description</b>
on	Mute on; audio from HDMI output port is disabled
off	Mute off; audio output enabled (default)

- 
- Note:** 1. Each command string can be separated with a space.
2. Skip the output port command to mute or enable the audio of all output ports.
- 

The following table lists the available Mute commands:

<b>Command</b>	<b>Output Port</b>	<b>Control</b>	<b>Enter</b>	<b>Description</b>
mute	yy *	on	[Enter]	Audio on for output port yy (yy:01~04, *)
mute	yy *	off	[Enter]	Audio off for output port yy (default) (yy:01~04, *)

## CEC Command

Consumer Electronics Control (CEC) allows interconnected HDMI devices to communicate and respond to the same remote control.

The formula for the CEC command is as follows:

**Command + Output + Number + Control + [Enter]**

- For example, to enable the CEC function on output port 1, type:  
**cec o01 on [enter]**

The following tables show the possible values for the **CEC** command:

Command	Description
cec	CEC command
Output Command	Description
o	Output command
Port number	Description
yy	01-04 port (default is 01)
*	All output ports
Control	Description
off	Disable CEC (default)
on	Enable CEC

**Note:** Each command string can be separated with a space.

The following table lists the available CEC commands:

Command	Output Port	Control	Enter	Description
cec	yy *	off	[Enter]	CEC off for output port yy (default) (yy:01~04, *)
cec	yy *	on	[Enter]	CEC on for output port yy (yy:01~04, *)

## Scaling Command

The Scaling command allows you to set a resolution for scaling the display connected to an output port.

The formula for the Scaling command is as follows:

**Command + Output + Number 1 + Horizontal Resolution + Number 2 + Vertical Resolution + Number 3 + Frequency + Number 4 + Control + [Enter]**

1. For example, to turn scaling off for output port 02, type:  
**scaling o02 off [Enter]**
2. To set the scaling for output port 04 to 1920x1080@60Hz, type:  
**scaling o04 1080p [Enter]**
3. To set the scaling for all output ports to the connected display's native resolution, type:  
**scaling o\* native [Enter]**

The following tables show the possible values for the **Scaling** command:

Command	Description
scaling	Scaling command

Output	Description
o	Output command

Port Number	Description
yy	01-04 port
*	All output ports

Horizontal Resolution	Description
hor	Horizontal resolution command for scaling

Resolution Number	Description
hhhh	Horizontal resolution

Vertical Resolution	Description
ver	Vertical resolution command for scaling

Resolution Number	Description
vvv	Vertical resolution
Frequency	Description
freq	Frequency command for scaling
Frequency Number	Description
fff	Frequency resolution
Control	Description
off	Turn off the scaling function (by pass mode)
native	Map display's native resolution for scaling (default)

- Note:** 1. Each command string can be separated with a space.
2. The **Port Number** command string can be skipped, and the default value will be used.

The following table lists the available Scaling commands:

Command	Output	Port Number	Horizontal Resolution	Number	Vertical Resolution	Number	Frequency	Number	Control	Enter	Description
scaling	o	yy*							off	[Enter]	Turn off scaling for port yy (by pass mode) yy: 01 ~ 08 or *
scaling	o	yy*							native	[Enter]	Enable display's native resolution for scaling on output port yy (default) yy: 01 ~ 08 or *

Command	Output	Port Number	Horizontal Resolution	Number	Vertical Resolution	Number	Frequency	Number	Control	Enter	Description
scaling	o	yy*	hor	1920	ver	1080	freq	60		[Enter]	Scale output port yy to 1920x1080@60Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	1280	ver	720	freq	60		[Enter]	Scale output port yy to 1280x720@60Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	1920	ver	1200	freq	60		[Enter]	Scale output port yy to 1920x1200@60Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	1600	ver	1200	freq	60		[Enter]	Scale output port yy to 1600x1200@60Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	1400	ver	1050	freq	60		[Enter]	Scale output port yy to 1400x1050@60Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	1280	ver	1024	freq	60		[Enter]	Scale output port yy to 1280x1024@60Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	1024	ver	768	freq	60		[Enter]	Scale output port yy to 1024x768@60Hz yy: 01 ~ 08 or *

Command	Output	Port Number	Horizontal Resolution	Number	Vertical Resolution	Number	Frequency	Number	Control	Enter	Description
scaling	o	yy*	hor	1280	ver	800	freq	60		[Enter]	Scale output port yy to 1280x800@60Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	720	ver	576	freq	50		[Enter]	Scale output port yy to 720x576@50Hz yy: 01 ~ 08 or *
scaling	o	yy*	hor	1600	ver	900	freq	60		[Enter]	Scale output port yy to 1600x900@60Hz yy: 01 ~ 08 or *

## Echo Command

The Echo function updates the RS232 controller when operations are made via the front panel pushbuttons, web browser, or telnet. The changes echo back to the RS232 controller to keep the settings in sync with the device.

The formula for the Echo command is as follows:

**Command + Control + [Enter]**

1. For example, to enable the echo feature, type:  
**echo on [Enter]**

The following tables show the possible values for the **Echo** command:

Command	Description
echo	Echo command

Control	Description
on	Turns Echo function on
off	Turns Echo function off (default)

---

**Note:** Each command string can be separated with a space.

---

The following table lists the available Echo commands:

Command	Control	Enter	Description
echo	on	[Enter]	Turn on Echo function
echo	off	[Enter]	Turn off Echo function



## **Black Screen Command**

The Black Screen command turns a display screen black when no source signal is detected. This prevents the display from showing the default blue or other color used when no source signal is detected.

The formula for the Black Screen command is as follows:

**Command + Control + [Enter]**

1. For example, to enable the Black Screen function, type:

**blackscreen on [Enter]**

The following tables show the possible values for the **Black Screen** command:

<b>Command</b>	<b>Description</b>
blackscreen	Black Screen command

<b>Control</b>	<b>Description</b>
on	Turns Black Screen function on (default)
off	Turns Black Screen function off

---

**Note:** Each command string can be separated with a space.

---

The following table lists the available Black Screen commands:

<b>Command</b>	<b>Control</b>	<b>Enter</b>	<b>Description</b>
blackscreen	on	[Enter]	Turn on Black Screen function
blackscreen	off	[Enter]	Turn off Black Screen function

## **Read Command**

The Read command allows you to view the current configuration, firmware and other information about the device.

The formula for the Read command is as follows:

**Command + [Enter]**

1. To view information about the device, type:

**read [Enter]**

The following table shows the possible values for the **Read** command:

<b>Command</b>	<b>Description</b>
read	Read command

---

**Note:** Each command string can be separated with a space.

---

The following table lists the available Read commands:

<b>Command</b>	<b>Enter</b>	<b>Description</b>
read	[Enter]	View information about the device

## **Reset Command**

The Reset command allows you to reset the VM6404H to the default factory settings.

The formula for the Reset command is as follows:

**Command + [Enter]**

The following tables show the possible values for the **Reset** command:

<b>Command</b>	<b>Description</b>
reset	Reset command

---

**Note:** Each command string can be separated with a space.

---

The following table lists the available Reset commands:

<b>Command</b>	<b>Enter</b>	<b>Description</b>
reset	[Enter]	Resets the device settings

## Baud Rate Command

The Baud Rate command allows you to set the RS-232 data rate for the VM6404H to use. Options are 9600, 19200 (default) 38400 and 115200.

The formula for the Baud Rate command is as follows:

**Command + Control + [Enter]**

- For example, to set 38400 as the baud rate, type:

**baud 38400 [Enter]**

The following tables show the possible values for the **Baud Rate** command:

Command	Description
baud	Sets the RS-232 baud rate

Control	Description
9600	Use 9600 baud rate
19200	Use 19200 baud rate (default)
38400	Use 38400 baud rate
115200	Use 115200 baud rate

**Note:** Each command string can be separated with a space.

The following table lists the available Baud Rate commands:

Command	Control	Enter	Description
baud	9600 / 19200 / 38400 / 115200	[Enter]	Sets the RS-232 baud rate

## Save/Load Profile Command

The Save/Load Profile command allows you to save and load connection profiles. Saving profiles will save the connections currently in use.

The formula for the Save/Load Profile command is as follows:

**Command + Profile + Number + Control + [Enter]**

1. For example, to save the current connection configuration to profile 02, type:

**profile f 02 save [Enter]**

The following tables show the possible values for the **Save/Load Profile** commands:

Command	Description
profile	Save / Load profile
Profile	Description
f	Profile command
Profile Number	Description
yy	01-08 (default is 01)
Control	Description
save	Save the connection configuration
load	Load a saved profile

---

**Note:** Each command string can be separated with a space.

---

The following table lists the available Save/Load Profile commands:

Command	Profile	Profile Number	Control	Enter	Description
profile	f	yy *	save	[Enter]	Save the connections as profile yy. (yy:01~08, *)
profile	f	yy *	load	[Enter]	Load profile yy. (yy:01~08, *)

## OSD Command

To enable or disable the On-Screen Display (OSD) using the following command:

**Command + Control + [Enter]**

1. For example, to enable the OSD, type:

**osd on [enter]**

The following tables show the possible values for the **OSD** command:

Command	Description
osd	Enable / Disable the OSD

Control	Description
on	OSD is enabled (default)
off	OSD is disabled

**Note:** Each command string can be separated with a space.

The following table lists the available OSD commands:

Command	Control	Enter	Description
osd	on	[Enter]	OSD on
osd	off	[Enter]	OSD off

## Alert Command

To trigger a warning when issues arise for a specific input port, use the following command:

**Command + Input + Number + Control + [Enter]**

1. For example, to enable the basic Alert function for input port 1, type:

**alert i01 m1 [enter]**

The following tables show the possible values for the **Alert** command:

Command	Description
alert	Alert command

Input	Description
i	Input command

Port number	Description
yy	01-04 port

Control	Description
off	Disable Alert (default)
m1	Show basic Alert (flashing border)
m2	Show detailed Alert (flashing border and port information)

---

**Note:** Each command string can be separated with a space.

---

The following table lists the available Alert commands:

Command	Input Command	Input Port	Control	Enter	Description
alert	i	yy	off	[Enter]	Alert off for input port yy (yy:01~04)
alert	i	yy	m1	[Enter]	Basic Alert on for input port yy (yy:01~04)
alert	i	yy	m2	[Enter]	Detailed Alert on for input port yy (yy:01~04)

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## RS-232 Pin Assignment

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Pin	Description	Pin	Description
1	Not connected	6	Not connected
2	RXD	7	Not connected
3	TXD	8	Not connected
4	Not connected	9	Not connected
5	GND		

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## Safety Instructions

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### General

- ◆ Read all of these instructions. Save them for future reference.
- ◆ Follow all warnings and instructions marked on the device.
- ◆ This product is for indoor use only.
- ◆ Do not place the device on any unstable surface (cart, stand, table, etc.). If the device falls, serious damage will result.
- ◆ Do not use the device near water.
- ◆ Do not place the device near, or over, radiators or heat registers.
- ◆ The device cabinet is provided with slots and openings to allow for adequate ventilation. To ensure reliable operation, and to protect against overheating, these openings must never be blocked or covered.
- ◆ The device should never be placed on a soft surface (bed, sofa, rug, etc.) as this will block its ventilation openings. Likewise, the device should not be placed in a built in enclosure unless adequate ventilation has been provided.
- ◆ Never spill liquid of any kind on the device.
- ◆ Unplug the device from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- ◆ The device should be operated from the type of power source indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- ◆ The device is designed for IT power distribution systems with 230V phase-to-phase voltage.
- ◆ To prevent damage to your installation it is important that all devices are properly grounded.
- ◆ The device is equipped with a 3-wire grounding type plug. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not attempt to defeat the purpose of the grounding-type plug. Always follow your local/national wiring codes.
- ◆ Do not allow anything to rest on the power cord or cables. Route the power cord and cables so that they cannot be stepped on or tripped over.

- ◆ If an extension cord is used with this device make sure that the total of the ampere ratings of all products used on this cord does not exceed the extension cord ampere rating. Make sure that the total of all products plugged into the wall outlet does not exceed 15 amperes.
- ◆ To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or un-interruptible power supply (UPS).
- ◆ Position system cables and power cables carefully; Be sure that nothing rests on any cables.
- ◆ Never push objects of any kind into or through cabinet slots. They may touch dangerous voltage points or short out parts resulting in a risk of fire or electrical shock.
- ◆ Do not attempt to service the device yourself. Refer all servicing to qualified service personnel.
- ◆ If the following conditions occur, unplug the device from the wall outlet and bring it to qualified service personnel for repair.
  - ◆ The power cord or plug has become damaged or frayed.
  - ◆ Liquid has been spilled into the device.
  - ◆ The device has been exposed to rain or water.
  - ◆ The device has been dropped, or the cabinet has been damaged.
  - ◆ The device exhibits a distinct change in performance, indicating a need for service.
  - ◆ The device does not operate normally when the operating instructions are followed.
- ◆ Only adjust those controls that are covered in the operating instructions. Improper adjustment of other controls may result in damage that will require extensive work by a qualified technician to repair.
- ◆ Avoid circuit overloads. Before connecting equipment to a circuit, know the power supply's limit and never exceed it. Always review the electrical specifications of a circuit to ensure that you are not creating a dangerous condition or that one does not already exist. Circuit overloads can cause a fire and destroy equipment.

## **Rack Mounting**

- ◆ Before working on the rack, make sure that the stabilizers are secured to the rack, extended to the floor, and that the full weight of the rack rests on the floor. Install front and side stabilizers on a single rack or front stabilizers for joined multiple racks before working on the rack.
- ◆ Always load the rack from the bottom up, and load the heaviest item in the rack first.
- ◆ Make sure that the rack is level and stable before extending a device from the rack.
- ◆ Do not overload the AC supply branch circuit that provides power to the rack. The total rack load should not exceed 80 percent of the branch circuit rating.
- ◆ Make sure that all equipment used on the rack – including power strips and other electrical connectors – is properly grounded.
- ◆ Ensure that proper airflow is provided to devices in the rack.
- ◆ Ensure that the operating ambient temperature of the rack environment does not exceed the maximum ambient temperature specified for the equipment by the manufacturer.
- ◆ Do not step on or stand on any device when servicing other devices in a rack.

## Technical Support

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### International

- ◆ For online technical support – including troubleshooting, documentation, and software updates: **<http://eservice.aten.com>**
- ◆ For telephone support, see *Telephone Support*, page iv:

### North America

Email Support		<a href="mailto:support@aten-usa.com">support@aten-usa.com</a>
Online Technical Support	Troubleshooting Documentation Software Updates	<a href="http://www.aten-usa.com/support">http://www.aten-usa.com/support</a>
Telephone Support		1-488-999-ATEN ext 4988

When you contact us, please have the following information ready beforehand:

- ◆ Product model number, serial number, and date of purchase.
- ◆ Your computer configuration, including operating system, revision level, expansion cards, and software.
- ◆ Any error messages displayed at the time the error occurred.
- ◆ The sequence of operations that led up to the error.
- ◆ Any other information you feel may be of help.

# Specifications

Function		VM6404H	
Video Input	Interface	4 x HDMI Type A Female (Black)	
	Impedance	100Ω	
	Max. Distance	1.8 m	
Video Output	Interface	4 x HDMI Type A Female (Black)	
	Impedance	100Ω	
	Max. Distance	15 m	
Video	Max. Data Rate	10.2 Gbps (3.40 Gbps per lane)	
	Max. Pixel Clock	340 MHz	
	Compliance	HDMI (3D, Deep Color, 4K)	
		HDCP 2.2 and 1.4 Compatible	
		Consumer Electronics Control (CEC)	
	Max. Resolutions	Up to 4096 x 2160 / 3840 x 2160 @ 60Hz (4:2:0); 4096 x 2160 / 3840 x 2160 @ 30Hz (4:4:4)	
Max. Distance	Up to 15 m		
Control	RS-232	Connector	1 x DB-9 Female (Black)
		Baud Rate	19200
		Data Bits	8
		Stop Bits	1
		Parity	No
		Flow Control	No
	IR	1 x Mini Stereo Jack Female (Black)	
	Ethernet	Connector	1 x RJ-45 Female
EDID Settings	EDID Mode	Default	
		Port 1	
		Remix	
		Customized (EDID Wizard Support)	
Power	Connector	1 x 3-prong AC Socket	
	I/P Rating	100-240 VAC; 50-60Hz; 1.0A	
	Consumption	120V, 47.6W; 230V, 47.5W	

<b>Function</b>		<b>VM6404H</b>
Environment	Operating Temp.	0–50°C
	Storage Temp.	-20–60°C
	Humidity	0–80% RH, Non-Condensing
Physical Properties	Housing	Metal
	Weight	5.02 kg
	Dimensions (L x W x H)	43.24 x 35.23 x 4.40 cm

## **Limited Warranty**

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IN NO EVENT SHALL THE DIRECT VENDOR'S LIABILITY EXCEED THE PRICE PAID FOR THE PRODUCT FROM DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, DISK, OR ITS DOCUMENTATION.

The direct vendor makes no warranty or representation, expressed, implied, or statutory with respect to the contents or use of this documentation, and especially disclaims its quality, performance, merchantability, or fitness for any particular purpose.

The direct vendor also reserves the right to revise or update the device or documentation without obligation to notify any individual or entity of such revisions, or update. For further inquiries, please contact your direct vendor.